

Regulatory Services Group



Hauraki Youth promoting Sustainability for Hauraki

*Artwork provided by:
Summer de Theiry
Paeroa Central School*

What is the Regulatory Service Group?

Regulatory Services involves a group of responsibilities placed:

- On Council by Central Government to ensure community compliance with national standards and guidelines;
- By Council through policies, plans and by-laws to regulate local issues.

National standards, guidelines and legislative requirements allow and require the Council to develop local compliance standards such as the operative District Plan, by-laws, policies and response plans.

What activities are included in Regulatory Services?

- Resource Management Implementation
- Building Control Services
- Community Protection Services
 - Emergency Management
 - Rural Fire
 - Environmental Health
 - Liquor Licensing
 - Hazard Zone Monitoring
- Animal Control Services

Rationale for Regulatory Services – why are these activities included?

Council works in partnership with the Government and other agencies to implement regulatory controls on issues that have a direct relationship to the public's health, safety and well-being in the District.

All these activities are in the category where Council has implementation, monitoring and enforcement roles. Through Central Government legislation and codes, filtering down into local by-laws, policies and plans, Council is able to set and maintain either minimum or absolute standards.

Resource management implementation

Primary rationale: Council has legislative responsibilities for implementing the Resource Management Act 1991 and the operative District Plan. These activities are undertaken to promote the sustainable management of the District's natural and physical resources. Council also has mandate from the community through the Community Outcome pertaining to management of our natural and physical environment in a sustainable manner.

Building services

Primary rationale: These activities are undertaken to ensure that buildings are safely constructed, so that people can have confidence that they are safe to use. Council has legislative responsibilities for implementing these requirements under the Building Act 2004.

Community protection

Primary rationale: Council has legislative responsibilities for community protection. These services are undertaken to safeguard quality of life, health and prevent damage to property.

Animal control

Primary rationale: Council has legislative responsibilities for dog registration and animal control and aims to promote public safety, responsible ownership and the welfare of dogs and stock.

How and which community outcomes does Regulatory Services contribute to?

Community Outcomes	How Council currently contributes to this Outcome
Vibrant and sustainable businesses and business economies in our District.	<ul style="list-style-type: none"> Helps to provide a safe District in order to encourage business, through the provision of animal and noise control, and community protection.
Integrated provision of quality health and social services throughout our district.	<ul style="list-style-type: none"> Implements and monitors programmes to ensure compliance with Resource and Building Consents. Inspections of food premises to ensure a safe food environment. Maintains and delivers the Sale of Liquor Policy and Dog Control Policy and Gaming Policy along with noise control management in order to provide for a healthier district both socially and physically.
Maintain the vibrancy of rural communities within our District	<ul style="list-style-type: none"> Encourages the continued use of rural land for rural activities appropriate to the land use capability of the land through implementation of the District Plan. Provides for a range and choice of rural living environments recognising the different lifestyle and cultural requirements of the District's inhabitants through the implementation of the District Plan.

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Community Outcomes	How Council currently contributes to this Outcome
Cultural values of the Tangata Whenua throughout the district be respected and supported through further development of consultation, participation and partnerships.	<ul style="list-style-type: none"> Ensures Tangata Whenua are advised of significant activities that may impact on cultural values within the District (e.g. policies/plans). Consults with Tangata Whenua on appropriate resource consents to ensure that their values have the opportunity to be incorporated.
Management of our natural and physical resources in a sustainable manner	<ul style="list-style-type: none"> Evaluates resource consent applications against the appropriate District Plan and Resource Management Act framework to achieve sustainable outcomes. Provides emergency management plans which help to prepare the District for unforeseen events in the environment, and respond accordingly. Maintains an Operative Rural Fire Plan which contributes to protecting vegetation as well as property. Consults with Tangata Whenua to ensure Maori values have the opportunity to be incorporated in the assessment of resource consents. Liaises with relevant parties surrounding the Martha and Favona mines in Waihi, to ensure appropriate practises are in place that mitigates any adverse effects on the environment.
Long Term planning, ensures that our future infrastructure requirements meet the growth and development opportunities of our District.	<ul style="list-style-type: none"> Implements the operative District Plan and the zoning of land within it. Incorporates good urban design into development and ensuring the development complies with the New Zealand Standard, Land Development and Subdivision Engineering NZS 4404.

How does this activity promote sustainability?

The Regulatory Services Group of activities is partly responsible for ensuring that the community lives in a healthy and safe District.	
Resource Management Implementation	<ul style="list-style-type: none"> By ensuring that the objectives, policies and environmental outcomes set in the District Plan are adhered to, Council is able to help provide a sustainable future for the District in which resources are not depleted to such an extent that activities become unsustainable.
Building Control	<ul style="list-style-type: none"> By adhering to Building Codes, the social well-being of the community is enhanced by providing safe and efficient housing. Modern Building Code Compliance helps to provide for the efficient use of energy. Building Codes for retrofitting help to enhance energy conservation. At a staff level there is an advocacy role for the encouragement of sustainable building practises, e.g. the use of solar power.
Community Protection	<ul style="list-style-type: none"> By helping to provide a healthy community, the sustainability of the community (i.e. the number of people staying in the District) is more likely to be achieved. The social well-being of the community is enhanced by knowing that there are plans in place to react in times of civil defence events.
Animal Control	<ul style="list-style-type: none"> Animal control helps to provide a safe community and therefore create a safe and desirable place to live. This in turn creates a sustainable community.

Key issues that effect more than one activity

Legislation

Over recent years legislative changes have significantly increased Council's involvement in the regulatory area. These changes reflect the Government view that Councils are involved with their communities on a day to day basis and therefore are best placed to work with them for the delivery of regulatory functions. For example, there is the greater compliance cost now incurred by Council to implement regulations for building controls as a result of becoming a Building Consent Authority and the impact of changes to food safety with the introduction of Food Control Plans.

Further regulatory changes are expected to be made to local government over the next 10 years due in part to the recent change in Government and its associated policy directives. Council is unsure of the extent of these possible changes and whether they will increase or decrease the regulatory workload.

Demand/ Consumption

The population of the District, which drives growth, is projected to grow by 4% over the life of this Plan. It is therefore predicted that the growth in the number of rateable units will be 0.5% per annum over the first 5 years of the plan, increasing to 1% per annum over the second half of the plan (taking into consideration those risks identified in the assumptions in the 'our Hauraki' section of this Plan). This will have an impact on the regulatory services activity in a number of ways.

If the growth projections are met, increased development will result generating increased building consent and resource consent applications. The demand for other regulatory services will also increase in areas such as dog and animal control, liquor licensing etc.

In the short term Council is facing a time of economic uncertainty and volatility which has already seen a reduction in the number of consents being applied for. This situation is expected to improve in due course.

Current Policies, Plans and Strategies

Type of Plan	Description and Objective
Operative District Plan	A plan providing a framework for the sustainable management of the natural and physical environment, assisting Council to carry out its functions in order to achieve the purpose of the Resource Management Act 1991.
New Zealand Standard, Land Development and Subdivision Engineering NZS 4404.	A code that provides subdividers/developers with standards for infrastructural and amenity assets.
Building Consent Authority Procedures Manual	A manual that provides all of the procedures and processes necessary to perform building consent processing, building inspections, issue of Code Compliance Certificates, issue of Compliance Schedules, issue of Notices to Fix and to meet the regulatory requirements of the Building Act 2004 and all associated Building Regulations and Codes.
Planning and Environmental Services Business Plan	An internal planning document which demonstrates the proposed goals, programmes and projects for the year and provides information on budgetary and levels of service requirements.
Hauraki District Emergency Operations Plan	A plan providing procedures and processes for the establishment and operation of a district emergency operation headquarters.
Thames Valley Combined Civil Defence Emergency Management Plan	A plan providing planning and preparation for emergencies and for response and recovery in the event of an emergency within the Hauraki, Matamata-Piako and Thames Coromandel Districts.

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Type of Plan	Description and Objective
Waikato Civil Defence Emergency Management Plan	A plan adopted by all territorial local authorities within the Waikato region on regional responses to regional emergencies.
Thames Valley Rural Fire District Plan	A plan consisting of two sections, the first on emergency rural fire procedures, which are reviewed annually and the second on management requirements which is reviewed every five years. This plan must comply with the Rural Fire Management Code of Practice.
Consolidated Bylaw	Part 3 of the consolidated bylaw relates to Public Safety. This section includes aspects relating to liquor and animal control to ensure that acceptable standards of safety are maintained in public places.
Gambling Venue Policy	A Policy to ensure Council and the community have influence over the location of new Class 4 gambling and New Zealand Racing Board (NZRB) venues in the Hauraki District, allowing those who wish to participate in gambling machines to do so, whilst restricting the growth of gambling and to eventually restrict the number of machines in Hauraki District to meet the national average.
Prostitution Policy	A policy to ensure the appropriate content and placement of signage and advertising is complied with.
Sale of Liquor Policy	To establish a reasonable system of control for the sale and supply of liquor to the public with the aim of contributing to the reduction of liquor abuse, so far as that can be achieved by legislative means.
Dog Control Policy	A policy that aims to promote the control of dogs in the interests of public safety and responsible dog ownership.
Earthquake Prone and Dangerous and Unsanitary Buildings Policy	To reduce the risk of death or injury that could result from the effects of a significant earthquake, or unsanitary buildings (e.g. issues with damp, no potable water).

What are the significant positive and negative effects?

Where possible, Council is already addressing the negative effects associated with the provision of services, however some mitigation is costly and therefore sometimes not a viable option for Council. The column showing how Council remedies the negative effects includes the current methods Council is using and does not list all of the options available to Council.

Regulatory Services Group activities	Positive	Negative	How do we remedy the Negative Effects?
All activities	<ul style="list-style-type: none"> ▪ Council regulatory services are aimed at providing for activities while addressing the negative effects that may occur. 	<ul style="list-style-type: none"> ▪ The community may perceive the interpretation and delivery of rules and regulations/legislation to be restrictive. 	<ul style="list-style-type: none"> ▪ Effective communication, informing of restrictive rules prior to them being imposed (special consultative procedure).
Resource Management Implementation	<ul style="list-style-type: none"> ▪ Ensuring planned development for the District. ▪ Implementation of the District Plan (objectives, policies and rules) ensures that identified Resource 	<ul style="list-style-type: none"> ▪ The time and cost of obtaining resource consents in some cases. ▪ The length of time to achieve compliance where breaches of the rules occur. 	<ul style="list-style-type: none"> ▪ Implement business improvement processes. ▪ Effective communication of penalties (in order to hopefully reduce breaches).

Regulatory Services Group

Regulatory Services Group activities	Positive	Negative	How do we remedy the Negative Effects?
	Management Act 1991 issues are addressed and the environmental outcomes are achieved.		
Building Control	<ul style="list-style-type: none"> The social well-being of the community is enhanced by providing safe and efficient housing. 	<ul style="list-style-type: none"> The time and cost of obtaining building consent in some cases and ensuring the building complies with the New Zealand Building Code. 	<ul style="list-style-type: none"> Education to attempt to reduce the lack of adequate information at time of lodging consent.
Community Protection	<ul style="list-style-type: none"> Processes are in place to respond to natural disasters and civil defence events. 	<ul style="list-style-type: none"> Due to the unknown nature of natural disasters, the unexpected event may be greater in magnitude than predicted and greater than able to be realistically prepared for. 	
Animal Control	<ul style="list-style-type: none"> Dangerous and menacing dogs can be monitored and corrective action taken if required. 	<ul style="list-style-type: none"> When a dog is impounded the owner may incur infringement fines. 	<ul style="list-style-type: none"> Education regarding responsible dog ownership.

What are the costs of operating the Regulatory Services Group?

	Forecast 2009-10 \$000's	Forecast 2010-11 \$000's	Forecast 2011-12 \$000's	Forecast 2012-13 \$000's	Forecast 2013-14 \$000's	Forecast 2014-15 \$000's	Forecast 2015-16 \$000's	Forecast 2016-17 \$000's	Forecast 2017-18 \$000's	Forecast 2018-19 \$000's
OPERATING EXPENDITURE										
RMA Implementation	833	853	960	1,002	1,009	1,035	1,058	1,089	1,115	1,150
Building Services	974	994	1,018	1,031	1,039	1,070	1,090	1,128	1,152	1,191
Community Protection	622	636	652	669	679	695	709	730	749	768
Animal Control	374	383	394	405	412	421	430	442	452	464
	2,803	2,866	3,024	3,107	3,139	3,221	3,287	3,389	3,468	3,573
LESS OPERATING REVENUE										
Fees and Charges	1,124	1,166	1,508	1,544	1,576	1,610	1,645	1,685	1,725	1,771
General Rates	1,475	1,518	1,560	1,600	1,629	1,665	1,702	1,747	1,790	1,835
	2,599	2,684	3,068	3,144	3,205	3,275	3,347	3,432	3,515	3,606
OPERATING SURPLUS/(DEFICIT)	(204)	(182)	44	37	66	54	60	43	47	33

Resource Management Implementation

What is the Resource Management Implementation activity?

Council is required to implement its responsibilities under the Resource Management Act 1991, in particular:

- The provisions of its Operative and/or Proposed District Plan
- The processing and monitoring of resource consents
- The processing of 'notices of requirements' for designations for public works (e.g. roads, sewerage plants and schools)
- Monitoring and enforcement provisions of the RMA, including noise
- Public information on resource management issues
- Noise control

Council is also required to issue Land Information Memoranda (LIM's) under the Local Government Official Information and Meetings Act 1987.

How does Council provide this Activity?

Council processes applications for subdivision and land use consents within the Planning and Environmental Services department.

Based in Paeroa, staff are available to meet with applicants and the public to discuss issues arising from the implementation of the RMA and the Hauraki District Plan.

Council also monitors all resource consents to ensure compliance with consent conditions. If breaches of the Resource Management Act 1991 and/or resource consent conditions occur then Council responds and takes enforcement action where necessary.

Balancing of well-beings The Sustainability Tuner

Score	Economic	Environmental	Social	Cultural
5				
4				
3				
2				
1				
0				
-1				
-2				
-3				
-4				
-5				

Please see page 88 for an explanation of how to use the sustainability tuner and appendix 8 for the criteria.

Council is responsible for controlling the effects of land use and development activities to ensure the prevention, remedying or mitigation of any adverse effects arising from them.

Council has contracted out the noise control responsibilities to ensure that people's enjoyment of their property or environment is not impinged on by unreasonable or excessive noise from other properties and activities. Noise control officers are available 24 hours per day.

In addition, the provision of Councils prostitution policy is implemented through the District Plan.

Regulatory Services Group

Resource Management Implementation

Walking the *Talk*

On Sustainability

District Plan – Karangahake Gorge Scenic Corridor Policy Area

The current Hauraki District Plan provides for an ecological corridor between the Coromandel and Kaimai – Mamaku Forest Parks. This corridor acts as a movement path for flora and fauna to pass between the two Conservation Parks.

By providing this corridor Council is able to help to protect the flora and fauna for future generations and preserve, as far as possible, the indigenous and exotic species which live within it.

The Karangahake Gorge has been identified as an outstanding natural feature and landscape, due to the combination of the Ohinemuri River, the steep volcanic rock cliffs, the vegetation and the historic associations with the gold mining area.

Through the District Plan Council also protects a number of other outstanding natural features within the district including the Whiritoa Blowhole, Owharoa Falls and Mt Karangahake, along with classified Ramsar sites such as the peat dome on the Hauraki Plains.



Current Levels of Service and how Council will measure them

Current Levels of Service	Baseline 2007/08	Target 2009/10	Target 2010/11	Target 2011/12	2013-19
<p>Resource consent applications should be decided and issued within statutory timeframes</p> <p><u>Measure and method of measurement</u> Notified resource consent applications decided and issued within 70 working days, as measured by the resource consents database.</p>	80%		100%		
<p><u>Measure and method of measurement</u> Non-notified resource consent decisions not requiring a hearing are issued within 20 working days, as measured by the resource consents database.</p>	61%		95%		
<p>Provide a monitoring service which ensures compliance with consent conditions</p> <p><u>Measure and method of measurement</u> 90% of all Land Use resource consents are monitored for compliance, as measured by the resource consents database.</p>	61%	90% of all new land use consents are checked for compliance within 3 months of issuing.			
<p>All LIMs are issued within statutory timeframes</p> <p><u>Measure and method of measurement</u> 100% of LIMs issued within 10 working days, as measured by the applications database.</p>	94%		100%		

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Resource Management Implementation

Current Levels of Service	Baseline 2007/08	Target 2009/10	Target 2010/11	Target 2011/12	2013-19
The public are satisfied with Resource Consent administrative processes <u>Measure and method of measurement</u> Percent of customers satisfied in customer satisfaction survey every year of 5% of RC applicants, as measured by survey results.	New Measure	>80% satisfied	>85% satisfied	>90% satisfied	>95% satisfied
Excessive noise complaints will be responded to by Council <u>Measure and method of measurement</u> All Complaints regarding noise are responded to promptly 24hours a day 7 days a week, as measured by the contractors' monthly report.	New Measure	100%			
<u>Contribution to Community Outcomes</u> <ul style="list-style-type: none"> We encourage planned and developed infrastructural services and facilities to sustain our communities' growth. Management of our natural and physical environment in a sustainable manner. 					

Possible impacts on Levels of Service

Current Levels of Service	Possible impact on levels of service:
All Levels of Service	The new Government is considering further changes to the RMA, whilst the previous government was developing National Policy Statements and National Environmental Standards; the levels of service currently provided may be affected by legislative changes made.
	The Operative District Plan is currently under review. Once the process of review has been finalised changes may need to be considered to some aspects of Resource Management implementation practices in Hauraki District.

Programmed Actions for 2009 -19

Resource Management Act Review

The Government is conducting a Resource Management Act review with the purpose of simplifying the Act and initiatives include priority consenting, preventing vexatious and frivolous consent objections and improving consent processing, all of which will impact on this Council activity and its resource consent processing.

In addition Council will most likely have a considerable role to play with submissions on the review.

Monitoring

Every two years the Ministry for the Environment (MFE) undertakes a biennial Resource Management survey of local authorities. This survey is MFE's principal source of information about Resource Management Act processes and involves considerable co-operation from all Councils. The next survey will be undertaken in 2011 and every two years thereafter.

On completion of the District Plan review, monitoring of the District Plan itself will become necessary. This would involve evaluating the policy directions within the new District Plan and their success or otherwise.

Regulatory Services Group

Resource Management Implementation

What is the cost of operating the Resource Management Implementation activity?

	Forecast 2009-10 \$000's	Forecast 2010-11 \$000's	Forecast 2011-12 \$000's	Forecast 2012-13 \$000's	Forecast 2013-14 \$000's	Forecast 2014-15 \$000's	Forecast 2015-16 \$000's	Forecast 2016-17 \$000's	Forecast 2017-18 \$000's	Forecast 2018-19 \$000's
OPERATING EXPENDITURE	833	853	960	1,002	1,009	1,035	1,058	1,089	1,115	1,150
LESS OPERATING REVENUE										
Fees and Charges	325	338	496	508	518	529	541	554	567	582
General Rates	456	473	487	498	509	520	532	544	557	571
	781	811	983	1,006	1,027	1,049	1,073	1,098	1,124	1,153
OPERATING SURPLUS/(DEFICIT)	(52)	(42)	23	4	18	14	15	9	9	3

Building Control Services

What is the Building Control Services activity?

Council is required to implement the provisions of the Building Act 2004 as a Building Consent Authority and a territorial authority to:

- Ensure that existing and new buildings are safe and sanitary.
- Protect other property from physical damage from the construction, use and demolition of buildings.
- Ensure that the necessary controls relating to the construction of a building and its use are implemented in accordance with the NZ Building Code and the Building Act 2004.
- Monitor of Warrants of Fitness issued for buildings used by the public.

Council is also required to implement the provisions of the Resource Management Act 1991 in relation to building consent applications.

How does Council provide this activity?

Building Control Services are managed through the Planning and Environmental Services department of Council and are responsible for the monitoring and control of:

- Building consent applications
- Building compliance with statutory requirements
- Inspection of buildings under construction;
- Breaches of the Building Act 2004 and enforcement of that Act
- Monitoring of Building Warrants of Fitness
- Project Information Memoranda (PIM) applications

Council receives processes and issues building consents ensuring compliance with statutory requirements. For every building



Balancing of well-beings

The Sustainability Tuner

Score	Economic	Environmental	Social	Cultural
5				
4				
3				
2				
1				
0				
-1				
-2				
-3				
-4				
-5				

Please see page 88 for an explanation of how to use the sustainability tuner and appendix 8 for the criteria.

consent application, Council is required to issue a PIM giving details relating to the Resource Management Act 1991 framework within which the construction is to occur. Council monitors Building Warrants of Fitness and follows up with those building owners whose buildings do not have a current warrant. Council also responds to breaches of the Building Act 2004 and takes appropriate enforcement action where needed. This includes performing functions relating to dangerous, earthquake prone or insanitary buildings.

Buildings under construction are inspected to ensure compliance with specific requirements. Once Council is satisfied with the construction it issues a Code of Compliance Certificate.

The new Building Act came into force in March 2005 and since then Council has been working on improved controls, standards and practices in building design and construction in order to

Regulatory Services Group

Building Control Services

comply with legislative requirements. Council became the 31st authority nationwide to become a Building Control Authority (BCA) accredited on the 12th of May 2008. To maintain this accreditation Council is required to have an ongoing internal audit system (quality assurance module) and procedures manual which it is currently developing as part of the compliance schedule.

Council will be required to achieve phase two of the Building Consent Authority Accreditation Scheme in 2010 and phase three in 2013.

Council's Accreditation is subject to a full re-assessment by the accrediting agency every two years.

Walking the Talk

On Sustainability

H.E.E.T. Programme – Energy efficiency for the Hauraki community

The Huntly Energy Efficiency Trust (H.E.E.T) is a not-for-profit community trust set up to insulate homes in our region. The programme aims to raise the overall temperatures of homes through improved insulation, reducing energy costs and improving family health.

In 2008 Council was involved with H.E.E.T in an advocacy and partnership role, along with the Energy Efficiency and Conservation Authority (EECA), Waikato Primary Health Organisation (Waikato PHO) and Te Korowai Hauora O Hauraki. Council provided funding in order to help people with homes at risk in our community obtain the means to pay for the insulation and offered the expertise to help with applications.



In 2008 the scheme received 243 applications for subsidies within Hauraki. Each of the applicants received a \$200 grant from Council where applicable.

Current Levels of Service and how Council will measure them

Current Levels of Service	Baseline 2007/08	Target 2009/10	Target 2010/11	Target 2011/12	2013-19
Public buildings are audited for compliance with the building warrant of fitness requirements <u>Measure and method of measurement</u> Audits confirm building owners are maintaining compliant building warrant of fitness systems, as measured by an annual audit of records.	7.9% of WOF's audited	10% of WOFs audited per year			
Building consent applications will be processed within statutory timeframes <u>Measure and method of measurement</u> Building consent applications not requiring additional information are processed within 20 working days, as measured by the monthly report to Council.	95%	98%			
Council consistently delivers an effective and efficient building control service <u>Measure and method of measurement</u> Council maintains BCA accreditation standards, as measured by biannual audit from International Accreditation New Zealand.	Building Quality Accreditation Achieved	Maintain BCA accreditation		Maintain BCA accreditation	Maintain BCA accreditation 2013/14 2015/16 2017/18

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Building Control Services

Current Levels of Service	Baseline 2007/08	Target 2009/10	Target 2010/11	Target 2011/12	2013-19
<p>Privately owned swimming pools comply with the Fencing of Swimming Pools Act 1987 <u>Measure and method of measurement</u> High risk properties with Swimming pools on Council's register inspected for compliance with the Fencing of Swimming Pools Act 1987, as measured by quarterly audit of swimming pool register.</p>	43% of pools inspected	Annual inspection of high risk pools - 100%			
<p><u>Measure and method of measurement</u> Low risk properties with Swimming pools on Council's register inspected for compliance with the Fencing of Swimming Pools Act 1987, as measured by quarterly audit of swimming pool register.</p>	66% of pools inspected	Annual inspection of low risk pools - 10% Inspected low risk pools determined by random selection.			
<p>Ensure quality customer communication, consultation and service are provided <u>Measure and method of measurement</u> Percent of customers satisfied with service rating through the triennial survey of residents to determine level of satisfaction, as measured by triennial survey of residents (excluding 'don't know' answers).</p>	19% satisfied	-	>80% satisfied	-	2013 >90% satisfied 2016 and 2019 increasing
<p><u>Contribution to Community Outcomes</u></p> <ul style="list-style-type: none"> Management of our natural and physical environment in a sustainable manner. Long term planning to ensure that our future infrastructure requirements meet the growth and development opportunities of our District. 					

Possible impacts on Levels of Service

Current Levels of Service	Possible impacts on levels of service:
Public buildings are safe to use.	Amendments to the Building Act could potentially change the building warrant of fitness compliance schedules.
Building consent applications will be processed in a timely manner.	Any changes to statutory requirements from Government including statutory processing timeframes will need to be accommodated.
The Council consistently delivers an effective and efficient building control service.	New Quality Assurance guidelines will ensure the consistent delivery of efficient Building Consent processes.
Privately –owned swimming pools must comply with Fencing of Swimming Pools Act 1987.	Legislation may become stricter pending reviews from Central Government.

Programmed Actions for 2009-19

As part of the Building Act 2004 requirements Council is required to have the next stage of its Quality Assurance system in place by 1st December 2010.

This system is required by regulation 17 of the Building (Accreditation of Building Consent Authorities) Regulations 2006 and should help Council to be able to show ongoing compliance and to establish a practice and culture of continuous improvement.

The system provides the management framework and a number of other disciplines as part of the Act.

By 2013 Council will be required to have a system for ensuring Building Control Officers meet formal qualification standards.

Walking the Talk

On Sustainability

Solar Hot Water Conversions

On July 1st 2009 Council will amend its Hot Water Solar Conversion Building Consent fee in the interest of promoting energy efficiency and sustainability. The new fee of \$105 is a significant reduction from that of the \$430 previously charged and reflects an incentive based approach to the development of sustainable principals within the Hauraki District.

Solar heating facts

- Hot water heating accounts for almost 30% of a household's power bill.
- A well designed and installed solar water heating system can provide up to 75% of your hot water every year.
- At current electricity prices, you could save up to \$450 a year by installing a solar water heater.*

Solar water heating grants

If you are a homeowner or landlord you may be eligible for a grant towards installing a solar water heating package.

Visit EECA's Solar Water Heating website for more information –

* www.energywise.govt.nz/solar

What is the cost of operating the Building Control Services activity?

	Forecast 2009-10 \$000's	Forecast 2010-11 \$000's	Forecast 2011-12 \$000's	Forecast 2012-13 \$000's	Forecast 2013-14 \$000's	Forecast 2014-15 \$000's	Forecast 2015-16 \$000's	Forecast 2016-17 \$000's	Forecast 2017-18 \$000's	Forecast 2018-19 \$000's
OPERATING EXPENDITURE	974	994	1,018	1,031	1,039	1,070	1,090	1,128	1,152	1,191
LESS OPERATING REVENUE										
Fees and Charges	438	455	629	644	658	672	687	703	720	739
General Rates	384	399	410	420	429	438	448	459	470	482
	822	854	1,039	1,064	1,087	1,110	1,135	1,162	1,190	1,221
OPERATING SURPLUS/(DEFICIT)	(152)	(140)	21	33	48	40	45	34	38	30

Community Protection Services

What is the Community Protection Services activity?

Council has responsibilities for community protection under the:

- Civil Defence Emergency Management Act 2002
- Forest and Rural Fires Act 1977
- Health Act 1956
- Sale of Liquor Act 1989
- Gambling Act 2003

In order to act on emergency management and rural fire responsibilities, Council is required to have policy and operational plans for Civil Defence and Rural Fire and to have the operational capability to put these plans into effect.


Council also is required to monitor and enforce a number of regulatory functions. These include the food hygiene controls and notifiable disease investigations under the Health Act 1956; the number of gaming machines allowed for in the District as determined by Council Gambling Act Venue Policy; and regulation, monitoring and host responsibility education via the Councils Sale of Liquor Policy.

How does Council provide this activity?

Emergency Management

Council has an Operative Civil Defence and Emergency Management Plan which in the event of an emergency will, as determined by the nature of the event, see the establishment of an emergency management headquarters within the Hauraki District or the Thames Valley Combined District.

In recent years declared emergencies have resulted from the effects of weather (e.g. flooding, wind). However the Operative Plan caters for operational systems in response to all possible civil defence emergencies including earthquake, fire, hazardous substances, volcanic eruption and subsidence.



Balancing of well-beings

The Sustainability Tuner

Score	Economic	Environmental	Social	Cultural
5				
4				
3				
2				
1				
0				
-1				
-2				
-3				
-4				
-5				

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Council is an active member of the Waikato Civil Defence Emergency Management Group and the Thames Valley Combined Civil Defence Committee which includes Matamata-Piako and Thames-Coromandel District Councils.

Rural Fire

Rural Fire responsibilities include the setting of fire restriction seasons, allocation of adequate resources (trained personnel and equipment) to fight rural fires and work with other local authorities and the New Zealand Fire Service to provide services.

Council has an Operative Rural Fire Plan and the operational capacity to respond to rural fires as required. The majority of fires responded to are vegetation and peat fires. The costs from fighting fires can be recovered in some cases through either the permit holder, or the National Fire Fund.

Hauraki District Council belongs to the Thames Valley Combined Rural Fire Committee along with Thames-Coromandel District Council and Matamata-Piako District Council.

Environmental Health

Council annually is required to inspect public food premises to measure compliance with food hygiene and handling standards.

Council inspects all food premises registered under the Food Hygiene Regulations and audits the remainder of food premises exempt from registration under the Voluntary Implementation programme for Food Control Plans in the District.

Council also has responsibilities under the Health Act and other legislation relating to public health issues including:

- Notification and follow up for infectious diseases.
- Swimming Pools.
- Health Nuisances.

In addition to Health Act requirements and through the increased necessity to counteract social issues pertaining to gambling, Council has a Gambling Venue Policy which is currently based on reducing the number of pokie machines to the national average.

Liquor Licensing

Council is a Liquor Licensing Agency responsible for the licensing of liquor outlets. Council conducts this licensing under its own Sale of Liquor Policy. In recent times and in order to help deal with the problems associated with problem drinking, Council has implemented a liquor ban in public places in three of its urban centres (incorporating the 50 km/h speed zones).

Walking the Talk

On Sustainability

Gambling Venue Policy

Council administers a gambling policy within the District. This policy's objective is to reduce the number of pokie machines by restricting both the number of gambling venues within the district and the number of pokie machines each venue may have (a 'sinking lid' policy).

The aim is to eventually restrict the number of machines in the District to the national average per head. Council believes that the social impact of excessive gambling is detrimental to our community and by administering this policy it is able to help minimise the negative impacts of gambling.

Council also organises forums for those involved in the gambling industry and those who work in area of dealing with the social impacts of gambling to foster a responsible approach to gambling.

This move is a sustainable tool for the District as it will help to reduce the social impact of gambling by reducing the opportunity to take part in gambling. By creating a socially positive environment Hauraki will become a safer more viable place to live for not only today's generation but future generations.

Hazard Zone Monitoring

Since the Barry Road collapse in 2001 Council has been involved in the ongoing monitoring of the hazard zones associated with the old workings and stopes from mining in earlier times.

Council has received an updated report from Geological and Nuclear Science (GNS) which recommends additional monitoring to the south of the existing Martha mine pit.

See 'Future Council Strategies' section of this document for more information on the Waihi Mine Monitoring.

Regulatory Services Group

Community Protection Services

Current Levels of Service and how Council will measure them

Current Levels of Service	Baseline 2007/08	Target 2009/10	Target 2010/11	Target 2011/12	2013-19
Provision of Health Premises legislation <u>Measure and method of measurement</u> Number of food premises monitored for compliance with appropriate legislation, as measured by quarterly audit of inspection records.	92% Low Risk 82% Medium Risk	100% Low Risk premises monitored 100% Medium Risk premises monitored			
<u>Measure and method of measurement</u> Percent of public and school pools monitored annually for compliance with the New Zealand Standard for Public Pools, as measured by quarterly audit of inspection records.	88%	>85%	>90%	>95%	100%
Implementation of the liquor licence legislation <u>Measure and method of measurement</u> Number of new and renewed Liquor Licence Manager's Certificates licenses issued within 1 month of receipt providing no objections and the application is complete, as measured by audit of application records.	81%	>81%	Increasing		
<u>Measure and method of measurement</u> Percent of new and renewed On- Off and Club Liquor Licences issued within three months of receipt providing no objections received and the application is complete, as measured by audit of application records.	69%	>75%	Increasing		
Council is ready for a Civil Defence or Rural Fire Emergency <u>Measure and method of measurement</u> Civil Defence equipment is inspected and maintained, as measured by register of equipment.	Twice Annually	Twice Annually			
<u>Measure and method of measurement</u> Rural Fire equipment is inspected and maintained, as measured by register of equipment.	Three Times Annually	Maintain at least three annually			
<u>Measure and method of measurement</u> Timeframe for taking over responsibility for a fire is within one hour of receiving official notification, as measured by operations records.	100%	90% taken over within one hour			
Open air fires within Hauraki are monitored during restriction periods <u>Measure and method of measurement</u> Process all applications for fire permits within 2 working days, as measured by application records.	100%	100% of application processed within 2 working days			
Fire restrictions are in place for summer seasons <u>Measure and method of measurement</u> Articles are placed in the HDC news page identifying the fire restrictions, as measured by the HDC News database.	New Measure	100% of notices placed in media at least one week before restrictions			

Regulatory Services Group

Community Protection Services

Current Levels of Service	Baseline 2007/08	Target 2009/10	Target 2010/11	Target 2011/12	2013-19
<u>Measure and method of measurement</u> Signs are in place in two locations appropriate to the restrictions, as measured through timesheet records.	New Measure	100% of signs in place on the day the fire restriction starts/ends			
<u>Contribution to Community Outcomes</u> <ul style="list-style-type: none"> Integrated provision of quality health and social services throughout our District Maintain and protect the vibrancy of rural communities within our District. Management of our natural and physical environment in a sustainable manner. 					

Possible impact on Levels of Service

Current Levels of Service	Possible impacts on levels of service:
Provision of Health Premises Regulations	The Health Act is under review by Government which may impact on Councils current regulatory roles under that Act.
Provision of liquor license regulations	Liquor legislation is continually being reviewed by Central Government. Any changes may impact Council role.
Council is ready for a Civil Defence, Rural Fire or Civil Defence Emergency	In order to improve and review civil defence procedures, tests/exercises are likely to occur over the next three years. These will include testing Council's ability to establish a telecommunications network within a predetermined timeframe and setting up more thorough levels of service for the community with regards to this.

Programmed actions for 2009-19

Graffiti

Council has resolved that in order to comply with new enforcement of spray can restrictions imposed by the updated Summary Offences Acts 1981 section relating to: a) the prohibition of spray can sales to under 18 year olds; b) the physical restriction of access to spray cans in shops, that a Graffiti policy will be prepared, adopted and enforced in 2009/10. In the mean time Council officers will enforce the Act through Occupational Safety and Health inspections carried out by the Hazardous Substances Officer.

Alcohol Plan

The Government has a Bill before parliament to amend the Sale of Liquor Act which could lead to the requirement for Local Alcohol Plans. Council has not yet considered the implication of this Bill, however it is likely that in 2009/2010 Council will need to develop and enforce a Local Alcohol plan and give effect to it in licensing decisions.

Hazard Zone Monitoring

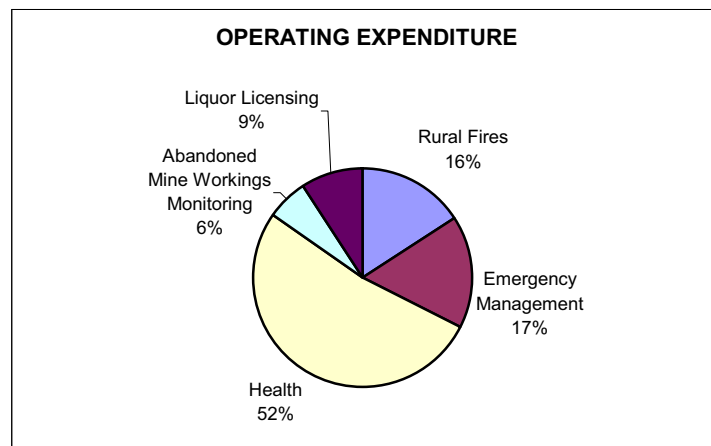
Following the release of the GNS review of the original hazards report in 2008 Council resolved to proceed with an extended monitoring programme on the southern side of the current pit extending across Seddon Street. The design brief for the type of monitoring and the programme for undertaking the monitoring are currently being developed, when the work is undertaken an exact figure will be known. An allowance of \$37,500 per year has been made to cover the cost of this work for the purpose of this plan. This allowance assumes some funding assistance is received from the appropriate government agencies.

Regulatory Services Group

Community Protection Services

What is the cost of operating the Community Protection Services activity?

	Forecast 2009-10 \$000's	Forecast 2010-11 \$000's	Forecast 2011-12 \$000's	Forecast 2012-13 \$000's	Forecast 2013-14 \$000's	Forecast 2014-15 \$000's	Forecast 2015-16 \$000's	Forecast 2016-17 \$000's	Forecast 2017-18 \$000's	Forecast 2018-19 \$000's
OPERATING EXPENDITURE										
Rural Fires	98	100	103	106	107	109	111	114	118	119
Emergency Management	104	107	110	113	115	118	120	124	127	130
Health	325	332	339	348	353	361	369	380	389	401
Abandoned Mine Workings Monitoring	38	39	40	41	42	43	44	45	46	47
Liquor Licensing	57	58	60	61	62	64	65	67	69	71
	622	636	652	669	679	695	709	730	749	768
LESS OPERATING REVENUE										
Fees and Charges	139	145	149	152	156	159	162	166	170	175
General Rates	483	491	503	517	523	536	547	564	579	593
	622	636	652	669	679	695	709	730	749	768
OPERATING SURPLUS/(DEFICIT)	-	-	-	-	-	-	-	-	-	-



Animal Control Services

What is the Animal Control Services activity?

Council has a statutory requirement to be involved in Animal Control with a particular emphasis on:

- Dog registration systems and implementation;
- Education of dog owners and the public;
- Enforcement of dog and animal control issues to minimise danger, distress or nuisance from dogs and other animals;
- Impounding of wandering dogs and stock.

The Dog Control Act 1996 is the legislation binding the control of dogs in the District. In order to enforce the Act, Council maintains a Dog Control Policy and the Consolidated Bylaw which in part pertains to restrictions imposed on dog owners, along with restrictions on other animals including chickens and other livestock.



How does Council provide this activity?

Council contracts out Animal Control Services for implementation of animal control responsibilities.

Animal Control issues are notified to the Council offices and these are then dealt with by the contractor as necessary.

The Council operates a dog pound in Paeroa and a stock pound in Waihi.



Balancing of well-beings

The Sustainability Tuner

Score	Economic	Environmental	Social	Cultural
5				
4				
3				
2				
1				
0				
-1				
-2				
-3				
-4				
-5				

Please see page 88 for an explanation of how to use the sustainability tuner and appendix 8 for the criteria.

QUICK FACTS

Did you Know?

Wandering Stock

Did you know that in 2008 Council's stock ranger attended to 92 callouts to stock straying and wandering within the Hauraki District?

This resulted in a number of animals being impounded and owners sent an infringement fee.

Under section 14 of the Impounding Act 1955 Council may set reasonable call out and poundage fees which shall be recoverable from the owner of stock impounded. Please ensure that your animals are secured appropriately so as not to be on the receiving end of one of these costs.



Regulatory Services Group

Animal Control Services

Current Levels of Service and how Council will measure them

Current Levels of Service	Baseline 2007/08	Target 2009/10	Target 2010/11	Target 2011/12	2013-19
Council will ensure compliance with the Dog Control legislation and by-law and Stock Impounding Act in order to provide Public Safety <u>Measure and method of measurement</u> Percentage of known dogs registered at 30 June, each year, as measured by the registration records.	96%		>96%		>96%
<u>Measure and method of measurement</u> All complaints about wandering stock on public roads responded to within three hours, as measured by the contractors' monthly report.	100%		100% of complaints responded to.		
<u>Measure and method of measurement</u> Dog attack complaints responded to within two hours, as measured by the contractors' monthly report.	100%		100% of complaints responded to.		
The public is aware of their rights and responsibilities of dog and stock ownership <u>Measure and method of measurement</u> Number of education articles regarding dog and stock ownership through public news media, as measured by HDC News page database.	4 articles	3 articles a year	4 articles a year	4 articles a year, pending review.	
<u>Outcomes</u> <ul style="list-style-type: none"> Integrated provision of health and social services throughout our District. Management of our natural and physical environment in a sustainable manner. This activity is carried out predominantly as a legislative requirement. 					

Possible impacts on Levels of Service

Current Levels of Service	Possible impacts on levels of Service:
All Levels of Service	The Dog Control Act 1996 is continually being updated and amended. It is likely this will change the compliance requirements for Council in the future but the impacts are currently unknown by Council.
The public is aware of their rights and responsibilities of dog and stock ownership.	Educational resources and material may change and be updated as and when necessary. The level of service has been increased in this Hauraki Community Plan 2009-19 in order to raise community understanding about dog control issues.

Regulatory Services Group

Animal Control Services

Programmed Actions for 2009-19

Policy

Council's current Dog Control Policy was adopted in 2007. A review of this will take place in 2010.

Dog Pound

\$85,000 has been budgeted for the 2009/10 financial year for an extension to the existing dog pound in Paeroa. The upgrade would effectively double the capacity of the pound, along with creating a small office at the site.

What is the cost of operating the Animal Control Services activity?

	Forecast 2009-10 \$000's	Forecast 2010-11 \$000's	Forecast 2011-12 \$000's	Forecast 2012-13 \$000's	Forecast 2013-14 \$000's	Forecast 2014-15 \$000's	Forecast 2015-16 \$000's	Forecast 2016-17 \$000's	Forecast 2017-18 \$000's	Forecast 2018-19 \$000's
OPERATING EXPENDITURE										
Dog Registration	213	218	224	231	235	240	245	252	257	264
Animal Control	161	165	170	174	177	181	185	190	195	200
	374	383	394	405	412	421	430	442	452	464
LESS OPERATING REVENUE										
Fees and Charges	222	228	234	240	244	250	255	262	268	275
General Rates	152	155	160	165	168	171	175	180	184	189
	374	383	394	405	412	421	430	442	452	464
OPERATING SURPLUS/(DEFICIT)	-	-	-	-	-	-	-	-	-	-

