

Libraries

HDC Library Services

Libraries are located in Council owned buildings situated at:

- Hauraki House, Belmont Road, Paeroa,
- The Hauraki Plains Service Centre, Orchard Road, Ngatea,
- The Public Library, Seddon Street, Waihi.



How do Library services contribute to community outcomes?

Community Outcome	How Libraries contribute
Affordable services and facilities	<ul style="list-style-type: none"> • Library access is free of charge to Hauraki District residents. • There is a library within each ward of the Hauraki District. • Inter-loan service between libraries within the Greater Waikato Region. • Community access to other facilities is based at the Libraries.

Current Levels of Service

Each library offers a range of fiction, non-fiction, paperback, large print, and reference books for both children and adults. A selection of audio titles are available, supplied by the National Library, and these are exchanged approximately every eight weeks.

The libraries open 5 to 5 ½ days per week. Between them they stock approximately 42,850 books. The libraries have 4,400 members with district-wide book issues of 101,000 per annum.

The condition of the books is maintained through a regular maintenance programme and ongoing renewals. Other services available are:

- Public computers for internet, word-processing and CD ROMs,
- Access to cassettes for borrowers with impaired eyesight or physical disability,
- A free request and reservation service,
- Supplies of recent issues for selected magazines,
- Photocopier service,
- Home delivery service for special need customers.

Out of district members are charged a membership fee.

Annual financial assistance is also provided to Turua and Whiritoa community libraries for book purchases and replacements.

What success will look like?

Target	Measure
Increase total issues from libraries	Increase issues to 103,000 by 30 th June 2005 Increase issues to 104,000 by 30 th June 2006 Increase issues to 105,000 by 30 th June 2007
Library users are satisfied with the existing service	Annual survey shows at least 90% of customers are satisfied with the service they receive.

Council's Proposed Strategies



A continuation of the library operations at the current service levels is expected.

Council regularly surveys its users to seek their opinion on services and facilities and will continue to do so over the life of this plan.

Council will be reviewing the suitability of the library building at Waihi during 2006/07 to determine the best option for redevelopment. Focus will be placed on the staff workroom and the extension of the book display area.

An option of forming partnerships with schools and the commercial sector will be considered. This could assist schools in improving their ability to source education materials and increase library usage.

Library hours will be reviewed over time to ensure they continue to meet the public needs.

A technology strategy will be developed to outline the initiatives Council will undertake to meet the possible change in demand for library services.

Planned Capital Work

For the 2004/05-2013/14 period, an annual expenditure of \$55,000 for book purchases is planned.

Signalling possible changes in Levels of Service

It is recognised that due to advances in technology, there may be a growing trend for electronic media over the next 10 years. This trend may be more apparent in non fiction rather than fiction.



Where do funds come from?

	General Rates District	Ward Rates	User Charges & Fees
Public Libraries	91% [90%]	-	9% [10%]

The parenthesis indicates future funding targets.

