

3-04-05
The Kopu Bridge in the Future

In the future I would like the Kopu bridge to have two lanes, because in the holidays there are heaps of cars and it takes a very long time just to go into town, and do some shopping. I think that more people would go on holiday in the Coromandel because they won't have to wait in the huge line every holiday weekend. The bridge should be sound so if there is an earthquake or big flood, it won't fall down, a shoulder for cars that break down, it should also open or be high enough for big boats to go under. The speed limit should be under 80ph to prevent car crashes.

Brandon Ransfield
Age 11, Turua School

Regulatory Services Group

Regulatory Services are a group of responsibilities placed:

- On Council by Central Government to ensure community compliance with national standards and guidelines
- By Council through policies, plans and by-laws to regulate local issues

The national standards and guidelines allow the Council to develop local compliance standards such as the Operative District Plan and procedure manuals and other process related guides.

WHICH ACTIVITIES ARE INCLUDED IN THE REGULATORY SERVICES GROUP?

- Resource Management Implementation
- Building Control
- Building Control Authority
- Community Protection
 - Emergency Management
 - Rural Fire
 - Health
 - Liquor licensing
- Animal Control

Regulatory Services Group

WHY ARE THESE ACTIVITIES INCLUDED?

Council works in partnership with the Government and other agencies to implement regulatory controls on issues that have a direct relationship to the public's health, safety and well-being in the District.

All these activities are in the category where Council has implementation, monitoring and enforcement roles. Legislation, codes and by-laws set either minimum or absolute standards.

RATIONALE OF REGULATORY SERVICES

RESOURCE MANAGEMENT IMPLEMENTATION

Primary rationale: Council has legislative responsibilities for implementing the Resource Management Act, 1991. These activities are undertaken to promote the sustainable development of the Hauraki District's natural and physical resources and the implementation framework is defined in Council's Operative District Plan.

BUILDING SERVICES

Primary rationale: To ensure that buildings are constructed to a National Code, so that people can have confidence that they are safe to use, durable and fit for their purpose.

COMMUNITY PROTECTION

Primary rationale: Council has legislative responsibilities for community protection. These services are undertaken to safeguard life, health and damage to property.

ANIMAL CONTROL

Primary rationale: Council has legislative responsibilities for dog registration and animal control and aims to promote responsible ownership and the welfare of dogs and stock as well as meeting Central Governments Dog Database requirements.

WHAT ARE THE COSTS FOR OPERATING THE REGULATORY SERVICES?

| LTCCP 2008-09 \$000's | | Budget 2007-08 \$000's | Budget 2008-09 \$000's |
|-----------------------------|------------------------------------|------------------------------|------------------------------|
| | OPERATING EXPENDITURE | | |
| 611 | RMA Implementation | 676 | 844 |
| 777 | Building Services | 841 | 995 |
| 504 | Community Protection | 500 | 547 |
| 319 | Animal Control | 344 | 366 |
| 2,211 | | 2,361 | 2,752 |
| | LESS OPERATING REVENUE | | |
| 921 | Fees and Charges | 1,116 | 1,323 |
| 1,290 | General Rates | 1,245 | 1,429 |
| 2,211 | | 2,361 | 2,752 |
| - | OPERATING SURPLUS/(DEFICIT) | - | - |

Resource Management Implementation

Council is required to implement its responsibilities under the Resource Management Act, 1991 (RMA) and, in particular:

- The provisions of its Operative District Plan
- The issuing and monitoring of Resource Consents
- Monitoring and enforcement provisions of the Act, including noise
- Provision of public information

Council is also required to issue Land Information Memoranda (LIM's) under the Local Government Official Information and Meetings Act, 1987.

SIGNALLING POSSIBLE CHANGE IN LEVELS OF SERVICE

The Government is still considering further changes to the Resource Management Act, and is developing National Policy Statements and National Environmental Standards; the levels of service currently provided may be affected by any changes made.

The Operative District Plan is currently subject to review and this will see changes being made to some aspects of Resource Management Implementation practices in Hauraki District.

CHANGES FOR 2008/09

New fees and charges were proposed as part of the Special Consultative Procedure with this Annual Plan, and became effective from 1 July 2008.

There are some proposed increases with the RMA implementation activity. The increases are as a result of the need to hire more staff to keep up with demand and implement additional regulation. To date Council has found it difficult to recruit qualified staff and therefore the costs of consultants have been higher than expected. This may need to continue if staff recruiting continues to be as much of an issue.



Children ready to participate in the 3 legged race for the Children's Day held in Waihi

Regulatory Services Group

Resource Management Implementation

WHAT WILL SUCCESS LOOK LIKE?

| Current Levels of Service | Measure | Method of Measuring Target | Baseline | Target 2008/09 | Contribution to Community Outcomes |
|--|--|----------------------------|------------------------|---|--|
| Resource consent applications will be decided and issued within statutory timeframes. | Notified resource consent applications decided and issued within 70 working days. Non-notified resource consent decisions not requiring a hearing are issued within 20 working days. | Resource consent database. | 100% in 2005/06 | 95% | |
| Provide a monitoring service which ensures compliance with consent conditions. | To develop a new system to ensure all Land Use resources consents are monitored for compliance within three months by 30 December 2008. | Resource consent database. | New measure in 2006/07 | Within 3 months of being granted. | We encourage planned and developed infrastructural services and facilities to sustain our communities' growth. |
| All LIM's are issued within statutory timeframes. | 100% of LIM's issued within 10 working days. | Resource consent database. | 100% in 2005/06 | 98% | |
| Decision making is fair and the conditions are reasonable and appropriate. | Number of appeals lodged against Council decisions. | Resource consent database. | New measure in 2006/07 | <5% | |
| Public satisfaction in terms of how policies about Resource Consent processes are being implemented. | Objections /appeals lodged against requests for further information by the Council. | Resource Consent database. | New measure in 2006/07 | <20% of objections/ appeals are upheld. | |

Building Services

Council is required to implement the provisions of the Building Act, 2004 to:

- Ensure that existing and new buildings are safe and sanitary
- Protect other property from physical damage from the construction, use and demolition of buildings
- Ensure that the necessary controls relating to the construction of a building and its use are implemented in accordance with the NZ Building Code and the Building Act
- Ensure that Warrants of Fitness are issued for buildings used by the public

SIGNALLING POSSIBLE CHANGE IN LEVELS OF SERVICE

The new Building Act came into force in March, 2005 as a result there has been an increased need for improved controls, standards and practices in building design and construction. These will be progressively introduced until 2010.

New fees and charges have been set effective from 1 July, 2008.

CHANGES FOR 2008/09

- There are some expected increases in costs for the Building Services activity which have been included in the Annual Plan. These include increased professional and administrative resources which are expected to be required to deal with the significant increase in administration and higher professional, and code standards relating to Building Act Accreditation and the new Building Code. There are also a significant number of new systems that Council has been required to introduce to meet the Quality Standards now legislatively required.

Why change

What is the point in living in a paradise if you have to live in growing fear that Auckland is going to move in around you?

This is my question why do people keep building cities if New Zealand should be clean and green not polluted and gray. When instead of grass there will be concrete and tar seal?

The younger generation will not have ridden along a river on a horse with the wind in their face or swam in a small creek or lay in the grass under the shade of a large oak and the only stars that will ever be seen will be in movies and on T.V why? Isn't Auckland enough? Or will you keep building until all that is good and green in New Zealand will be gone?

Subdivision is what I speak of.
More and more concrete means less and less farmland and eventually none at all.
So I ask again Why Change?

*Anna Baigent
Age 11, Waitakaruru School*

Regulatory Services Group

Building Services

WHAT WILL SUCCESS LOOK LIKE?

| Current Levels of Service | Measure | Method of Measuring Target | Baseline | Target 2008/09 | Contribution to Community Outcomes |
|---|--|---|------------------------|-------------------------------|--|
| Public buildings are safe to use. | Audits confirm building owners are maintaining compliant building warrant of fitness systems. | Annual audit records. | New measure in 2006/07 | 10% of buildings are audited. | |
| Building consent applications will be processed in a timely and effective manner. | Building consent applications not requiring additional information processed within 20 working days. | Monthly report to Council. | New measure in 2006/07 | >90% | We encourage planned and developed infrastructural services and facilities to sustain our communities' growth; We encourage further development of tourism opportunities and facilities focusing on our heritage and eco-tourism. |
| Privately –owned swimming pools comply with regulations. | Swimming pools on the Council's register inspected for compliance with the Fencing of Swimming Pools Act: - high risk properties; - low risk properties. | Annual audit of swimming pool register. | New measure in 2006/07 | 100% >5% | |
| Ensure quality customer communication, consultation and service provided. | Customer satisfaction in Council's Triennial Residents' survey. | Triennial Survey of users. | New measure in 2006/07 | >70% | |

Regulatory Services Group

Community Protection

Community Protection

Council has responsibilities for community protection under the:

- Civil Defence Emergency Management Act 2002
- Forest and Rural Fires Act 1977
- Health Act 1956

Council is required to have policy and operational plans for Civil Defence and Rural Fire and to have the operational capability to put these plans into effect.

Council is required to monitor and enforce a number of regulatory functions under the Health Act including food hygiene, notifiable diseases and liquor licensing.

WHAT WILL SUCCESS LOOK LIKE?

| Current Levels of Service | Measure | Method of Measuring Target | Baseline | Target 2008/09 | Contribution to Community Outcomes |
|---|--|-------------------------------------|-------------------------|------------------------------------|--|
| Monitoring of food premises | Number of premises monitored for compliance with appropriate legislation. | Audit of annual inspection records. | 100% 2005/06 | 100% | Our community seeks the improvement of mechanisms for co-ordination, delivery, communication and education by health and social service providers. |
| | Number of public and school pools monitored for compliance with the New Zealand Standard for Public Pools annually. | Audit of annual inspection records. | New measure in 2006/07 | 100% | |
| Provision of liquor license regulations. | Number of new and renewed Liquor Licence Manager's Certificates licenses issued within 1 month of receipt providing no objections and the application is complete. | Audit of application records. | New measures in 2006/07 | >95% | |
| | Number of new and renewed On- Off and Club Liquor Licenses issued within 3 months of receipt providing there are no objections and the application is complete. | | | >95% | |
| Council's readiness for a Civil Defence or Rural Fire or Civil Defence Emergencies. | Civil Defence equipment is inspected and maintained. | Register of equipment. | Twice annually | Twice annually | |
| | Rural Fire equipment is inspected and maintained. | | | During the Restricted Fire Season. | |
| | Timeframe for taking over responsibility for a fire within 1 hour of receiving official notification. | Operations records. | New measure in 2006/07 | 90% | Our communities support the viability of maintaining our rural lifestyles and values. |
| | Respond to requests for fire permits. | Application records. | | Within 2 working days. | |

Animal Control Services

The Council has a statutory requirement to be involved in Dog Registration and Animal Control with a particular emphasis on:

- Dog registration systems and implementation
- Education of dog owners and the public
- Enforcement of dog and animal control issues to minimise danger, distress or nuisance from dogs and other animals
- Impounding of wandering dogs and stock

CHANGES FOR 2008/09

Dog registration fees have been reviewed, set and become effective 1st July 2008.

WHAT WILL SUCCESS LOOK LIKE?

| Current Levels of Service | Measure | Method of Measuring Target | Baseline | Target 2008/09 |
|---|--|----------------------------|---------------------------|--|
| Council will ensure compliance with the Dog Control legislation and by-law, and Stock Impounding Act. | Number of known dogs registered at 30 June. | Registration records. | 97% 2005/06 | >85% |
| Public safety and comfort is protected. | Respond to all complaints about wandering stock on public roads. | Monthly report. | New measure in 2006/07 | Within 3 hours of complaint being received. |
| | Response to dog attack complaints against person. | Complaints records. | New measure in 2006/07 | Within 2 hours |
| The public is aware of their rights and responsibilities of dog and stock ownership. | Number of education articles through public news media. | Copies of articles. | New measure in 2006/07 | At least 2 times a year. |