

## 1.0 Community Facilities

The Hauraki District Council provides a number of community facilities that are available for public use within the Hauraki District.

The Hauraki District Council's goal in respect of community facilities is to ensure a range of community facilities are provided and maintained for the convenience and well being of the public.

### Libraries



Libraries are located in Council owned buildings situated at Paeroa, Ngatea and Waihi. The library provides a loan service for books, tapes and public access to reference materials. The Council assists community libraries at Turua and Whiritoa.

Focus	Emphasis	Achievements
<b>1.1</b> To provide public library facilities and materials such as books, magazines and tapes, for the purposes of information, education and recreation at Ngatea, Paeroa and Waihi.	<b>1.1.1</b> To increase library book issues by one percent district-wide over the 2002-2003 year level.	<b>1.1.1 Achieved</b> Book issues for the year have increased 3% district wide over the 2002/03 year. 2002/03 = 104,180 issues 2003/04 = 107,287 issues
	<b>1.1.2</b> To receive no more than five written complaints about the level of service offered at the libraries district-wide during the planning period.	<b>1.1.2 Achieved</b> One complaint was received during the period.
	<b>1.1.3</b> To maintain book stock levels at no less than 40,000 throughout the district.	<b>1.1.3 Achieved</b> Book levels were maintained. Current stock district wide is 46,261.
	<b>1.1.4</b> To ensure new library resources are displayed in the libraries on a monthly basis (ie books, magazines etc).	<b>1.1.4 Achieved</b> New books are displayed and a new book list is displayed on the public notice board each month.
<b>1.2</b> To provide public access to a wider network for books and information through the use of Internet enquiries by the public at the libraries in Ngatea, Paeroa and Waihi.	<b>1.2.1</b> To promote the District Library Services through published news articles at least three times during the period.	<b>1.2.1 Achieved</b> Three publications were made to promote the district library services over the period. These were in November & December 2003 and April 2004 via the local newspaper, the Hauraki Herald.

## Swimming Pools



Council operates swimming pools at Paeroa and Ngatea for summer use by the community.

Focus	Emphasis	Achievements
<b>1.3</b> To provide swimming pool facilities in accordance with generally accepted safety guide-lines for the enjoyment of users.	<b>1.3.1</b> To meet the water quality standards for swimming pools (NZS 5826:2000) 100% of the time during the swimming season at Ngatea and Paeroa swimming pool facilities.	<b>1.3.1</b> <b>Not achieved</b> <u>Paeroa Pool</u> 94.2% compliance with Free Available Chlorine. 85.7% compliance with Ph. <u>Ngatea Pool</u> 95.2% compliance with Free Available Chlorine. 92% compliance with Ph.
	<b>1.3.2</b> To maintain the number of patrons using the Ngatea and Paeroa swimming pools to at least the same levels as 2002/03 season, taking into reasonable consideration the influences of weather.	<b>1.3.2</b> <b>Achieved</b> <u>Paeroa Pool</u> 2002/03 = 2,892 2003/04 = 4,893 An increase of 69.2% was achieved over 2002/03. <u>Ngatea Pool</u> 2002/03 = 2,261 2003/04 = 3,903 An increase of 72.6% was achieved over 2002/03.
	<b>1.3.3</b> To receive no more than five written complaints regarding levels of service provided at the Ngatea and Paeroa Swimming pools.	<b>1.3.3</b> <b>Achieved</b> One written complaint was received regarding the level of service at the Paeroa pool during the review period.

## Cemeteries



Cemeteries are provided at Paeroa and Waihi and include provisions for lawn burials, ashes and RSA burials. A Memorial Wall is provided at Ngatea.

Focus	Emphasis	Achievements
<b>1.4</b> To provide tidy cemetery facilities at Waihi and Paeroa in accordance with legislative requirements.	<b>1.4.1</b> To operate the cemeteries at Waihi and Paeroa so as to receive no more than five written complaints regarding the levels of service provided at the cemeteries.	<b>1.4.1</b> <b>Achieved</b> One written complaint received during the review period.

## Community Halls



Council operates Public Halls at the main centres of Ngatea, Paeroa and Waihi, and there are seven others locally administered in the smaller communities.

Focus	Emphasis	Achievements
<b>1.5</b> To provide community halls in the three main townships of Ngatea, Waihi and Paeroa and an Events Centre in Waihi for hire by members of the public and community groups.	<b>1.5.1</b> To operate the public halls at Waihi, Ngatea and Paeroa so as to receive no more than five written complaints regarding the levels of service provided by the halls.	<b>1.5.1</b> <b>Achieved</b> No written complaints were received during the review period.
	<b>1.5.2</b> Resurface the Waihi Memorial Hall main floors and kitchen by 30 June 2004, at a cost of no more than \$7,500.	<b>1.5.2</b> <b>Not Achieved</b> The main hall floor was resurfaced in January 2004 at a cost of \$2,390. The kitchen floor resurfacing was deferred to a later date by the Waihi Ward committee as work is not required at this stage.

## Public Toilets



Public toilets are provided at 13 locations throughout the Hauraki District to cater for the community and visitors to the area.

Focus	Emphasis	Achievements
<b>1.6</b> To provide accessible and clean public toilet facilities for use by members of the public.	<b>1.6.1</b> To ensure facility operational faults at any public toilet are repaired within four hours of the fault being reported to the Council.	<b>1.6.1</b> <b>Achieved</b> Fifteen complaints were received and all were responded to within 4 hours.
	<b>1.6.2</b> To receive no more than five written complaints regarding the levels of service at the 13 public toilet facilities district-wide during the planning period.	<b>1.6.2</b> <b>Achieved</b> There were no written complaints received in the review period.
	<b>1.6.3</b> To provide new toilet facilities at the Paeroa Town centre at a cost of no more than \$150,000 by 30 June 2004.	<b>1.6.3</b> <b>Not Achieved</b> Council resolved to defer the measure to 2004/05 financial year.

## Netherton Community Hall

Focus	Emphasis	Achievements
<b>1.7</b> To assist the community to maintain the Netherton Hall.	<b>1.7.1</b> To assist the community to maintain the Netherton Community Hall, the Hauraki District Council proposed to introduce a targeted rate on all properties within a defined area. The total amount to be collected to be no more than \$3,000 (inclusive of GST) per financial year.	<b>1.7.1</b> <b>Not Achieved</b> Targeted rate introduced at an amount of \$3,140.00 incl GST.

### Costs and Funding – Community Facilities

<i>Actual</i> <b>2002-03</b> \$000's		<b>Actual</b> <b>2003-04</b> \$000's	<b>Budget</b> <b>2003-04</b> \$000's
	<b>Cost of Service</b>		
87	Swimming Pools	129	107
126	Cemeteries	104	125
118	Community Assistance	116	121
406	Libraries	410	455
276	Memorial Halls	363	208
62	Domain & Hall Sub Committees	57	-
<u>131</u>	Public Conveniences	<u>161</u>	<u>166</u>
<b>1,206</b>	<b>Total Gross Cost Of Service</b>	<b>1,340</b>	<b>1,182</b>
	<b>Less Fees and Charges</b>		
33	Cemetery	36	34
25	Domain & Hall Sub Committees	32	-
42	Library Fines & Book Rentals	43	43
15	Swimming Pools	10	11
<u>27</u>	Memorial Hall Charges	<u>27</u>	<u>34</u>
<b>142</b>	<b>Total Fees And Charges</b>	<b>148</b>	<b>122</b>
<b>16</b>	<b>Less Targeted Rates</b>	<b>648</b>	<b>469</b>
<b><u>1,048</u></b>	<b>NET COST OF SERVICE</b>	<b>544</b>	<b>591</b>