

Regulatory Services Group

Regulatory Services are a group of responsibilities placed on Council by the Central Government to ensure community compliance with national standards and guidelines.

These standards and guidelines allow the Council to develop local compliance standards such as the Operative District Plan, bylaws and response plans.

Which activities are included in the Regulatory Services Group?

- Resource Management Implementation
- Building Control
- Animal Control
- Community Protection
 - Emergency Management
 - Rural Fire
 - Health
 - Liquor Licensing

How does Regulatory Services contribute towards Community Outcomes?

Community Outcomes	HDC Actions
Safe and healthy environment	<ul style="list-style-type: none"> • Appropriate Council involvement in mining issues. • Open communication on environmental issues within the District. • Assured water quality and water supply.
Affordable services and facilities	<ul style="list-style-type: none"> • Affordable services and facilities provided by Council.

Effect on well-being

This group is focused primarily on the social well-being of the community through the delivery of programmes that require legislation and national standards and codes, to be delivered through a defined regulatory process. These requirements generally relate to the health, welfare and safety of the community.

There has recently been significant legislative change (e.g. a new building act, amended dog control act) responding to identified threats to the health, welfare and safety of the community

Costing of Funding – Regulatory Services Group

Actual 2003-04 \$000's		Actual 2004-05 \$000's	Budget 2004-05 \$000's
	OPERATING EXPENDITURE		
477	RMA Implementation	544	526
376	Building Services	467	462
521	Community Protection	443	486
244	Animal Control	289	284
1,618		1,743	1,758
	OPERATING REVENUE		
812	Fees and Charges	865	692
812		865	692
(806)	OPERATING SURPLUS/(DEFICIT)	(878)	(1,066)
	FUNDED BY		
1,035	General Rates and Funds	1,066	1,066
(229)	General Reserve Funding	(188)	-
806		878	1,066

Resource Management Implementation



Council is required to implement its responsibilities under the Resource Management Act, 1991 and, in particular:

- The provisions of its Operative District Plan,
- The issuing and monitoring of Resource Consents,
- Monitoring and enforcement provisions of the Act, including noise,
- Public information.

Council is also required to issue Land Information Memoranda (LIM) under the Local Government Official Information and Meetings Act 1987.

	Target	Measure	Achievement
15.1	All notified resource consent applications are decided and issued within statutory timeframes.	99% of all notified resource consent applications are decided and issued within 70 working days.	Achieved. 2/2 (100%) of notified resource consent applications were issued within 70 working days.
15.2	All non-notified resource consent applications are decided and issued within statutory timeframes.	All non-notified consent decisions, not requiring a hearing, are issued within 20 working days.	Not achieved. 72.7% of non-notified consent decisions, not requiring a hearing were issued within 20 working days for the financial year.
		All non-notified consent decisions, requiring hearings, are issued within 25 working days.	Not achieved. 1/3 (33%) of non-notified consent decisions, requiring a hearing were issued within 25 working days.
15.3	All LIM's are issued within statutory timeframes.	All LIM's are issued within 10 working days.	Achieved. 565 (100%) Lim's were issued within 10 working days.
15.4	All urgent LIM's are issued within 3 days.	All urgent LIM's are issued within 3 working days.	Not achieved. 334 of 339 (98%) of urgent LIMs were issued within 3 working days for the financial year.
15.5	Provide a monitoring service which ensures compliance with consent conditions.	To ensure 90% of all Land use resource consents are monitored for compliance within three months of the consent being granted.	Achieved. 91.65% of Land Use Resource Consents were monitored for compliance within 3 months of the consent being granted.

Cost of Funding – Resource Management Implementation

Actual 2003-04 \$000's		Actual 2004-05 \$000's	Budget 2004-05 \$000's	Key Variances
477	OPERATING EXPENDITURE	544	526	
	OPERATING REVENUE			
256	Fees and Charges	237	195	
256		237	195	
<hr/>				
(221)	OPERATING SURPLUS/(DEFICIT)	(307)	(331)	
<hr/>				
	FUNDED BY			
341	General Rates and Funds	331	331	
(120)	General Reserve Funding	(24)	-	
221		307	331	

Building Services

Council is required to implement the provisions of the Building Act, 1991 to:



- Ensure that existing and new buildings are safe and sanitary,
- Protect other property from physical damage from the construction, use and demolition of buildings,
- Ensure that the necessary controls relating to the construction of a building and its use are implemented in accordance with the NZ Building Code and the Building Act,
- Warrants of Fitness are issued for buildings used by the public and those that contain specific systems.

	Target	Measure	Achievement
16.1	Issue building consents within statutory timeframes.	100% of all building consents are issued within statutory timeframes: 10 working days or less for consents with a value of <\$500,000.	Not achieved. 62% of building consents (<\$500,000) were issued within statutory timeframes.
		20 working days for consents with a value of \$500,000 or more.	Achieved. 100% of building consents (>\$500,000) were issued within statutory timeframes.
16.2	Respond to all complaints of alleged illegal/ unauthorized activity.	All complaints are responded to within 3 working days.	Not achieved. 5 of 10 (50%) complaints reported were responded to within 3 days.

Cost of Funding – Building Services

Actual 2003-04 \$000's		Actual 2004-05 \$000's	Budget 2004-05 \$000's	Key Variances
376	OPERATING EXPENDITURE	467	462	
	OPERATING REVENUE			
244	Fees and Charges	394	272	Building activity was higher than anticipated
244		394	272	
(132)	OPERATING SURPLUS/(DEFICIT)	(73)	(190)	
	FUNDED BY			
197	General Rates and Funds	190	190	
(65)	General Reserve Funding	(117)	-	
132		73	190	

Community Protection



Council has responsibilities for community protection under the:

- Civil Defence Emergency Management Act 2002,
- Forest and Rural Fires Act 1977,
- Health Act 1956.

Council is required to have policy and operational plans for Civil Defence and Rural Fire and to have the operational capability to put these plans into effect.

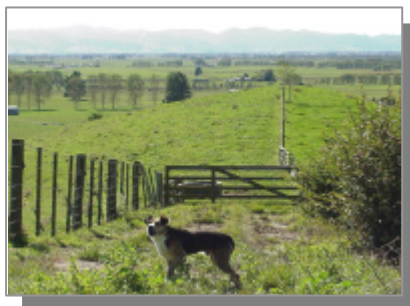
Council is required to monitor and enforce a number of regulatory functions under the Health Act including food hygiene, notifiable diseases and liquor licensing.

	Target	Measure	Achievement
17.1	To hold training sessions for Emergency Centre operations.	To hold two training sessions per year.	Not achieved. One theory training session held in September 2004.
17.2	In the event of a declaration, the Emergency Management Centre is made operational within two hours.	The Emergency Management Centre is operational within two hours.	Not required. No declarations of emergency were made during the year.
17.3	All public food premises inspected annually and medium risk premises inspected twice annually.	100% of premises inspected according to their risk category.	Achieved. 100% (32/32) Food Low Risk licences were inspected annually. 100% (85/85) Food Medium Risk inspected twice annually.

Cost of Funding – Community Protection

Actual 2003-04 \$000's		Actual 2004-05 \$000's	Budget 2004-05 \$000's	Key Variances
OPERATING EXPENDITURE				
81	Rural Fires	97	81	
53	Emergency Management	74	78	
328	Health	232	278	
58	Liquor Licensing	41	49	
520		444	486	
OPERATING REVENUE				
145	Fees and Charges	59	77	
145		59	77	
(375)	OPERATING SURPLUS/(DEFICIT)	(385)	(409)	
FUNDED BY				
389	General Rates and Funds	409	409	
(14)	General Reserve Funding	(24)	-	
375		385	409	

Animal Control



The Council has a statutory requirement to be involved in Animal Control with a particular emphasis on:

- Dog registration systems and implementation,
- Education of dog owners and the public,
- Enforcement of dog control issues to minimise danger, distress or nuisance from dogs,
- Impounding of wandering dogs and stock.

	Target	Measure	Achievement
18.1	Customer complaints on roaming and wandering stock.	All reported complaints on stock are responded to within one hour of the complaint being received.	Achieved. 100% (27/27) of stock complaints were responded to within one hour of complaint being received.
18.2	Customer complaints on dogs.	All reported complaints on dogs are responded to within 24 hours of the complaint being received.	Achieved. 100% (104/104) of customer complaints on dogs are responded to within 24 hours of complaint being received.
18.3	Complaints concerning aggressive dogs.	All complaints investigated the same day as the complaint is received.	Achieved. 100% (14/14) of all complaints concerning aggressive dogs were investigated on the same day as the complaint received.
18.4	Customer satisfaction measured by triennial survey.	85% of direct contact customers surveyed were satisfied with the service.	Not achieved. 48% of surveyed residents were satisfied with animal control service.
18.5	To inform the community on District animal control.	To provide education articles through published news articles at least three times a year.	Not achieved. Two articles were published on 5 July and 21 December 2004 in the Hauraki Herald. One article programmed for inclusion in HDC News in July 2005.

Cost of Funding – Animal Control

Actual 2003-04		Actual 2004-05	Budget 2004-05	Key Variances
\$000's		\$000's	\$000's	
OPERATING EXPENDITURE				
213	Dog Registration	186	147	
31	Animal Control	103	137	
244		289	284	
OPERATING REVENUE				
166	Fees and Charges	175	148	
166		175	148	
(78)	OPERATING SURPLUS/(DEFICIT)	(114)	(136)	
FUNDED BY				
108	General Rates and Funds	136	136	
(30)	General Reserve Funding	(22)	-	
78		114	136	