

SIGNIFICANT ACTIVITIES

AN INTRODUCTION

As per the Hauraki Community Plan 2006-16, and the Annual Plan 2008/09, Hauraki District Council (HDC) undertakes a wide range of activities that have been grouped into Significant Activities to represent the Council's major service outputs as follows:-

- Democracy
- Iwi Liaison
- Policy Development
- Rooding
- Water Supply
- Wastewater
- Land Drainage
- Stormwater
- Solid Waste
- Parks and Reserves
- Libraries
- Community Facilities
- Community Growth
- Community Initiatives
- RMA Implementation
- Building Services
- Community Protection
- Animal Control

For each significant activity, the Annual Report sets out:

- A general summary description of the activity and its goal.
- The general objectives of the activity.
- The performance targets for the 2006-2009 reporting period.
- The performance achieved against the performance targets for the 2008/09 period.
- Council's contribution to the Hauraki Community Outcomes.
- Explanation of significant variances.

The Council employs a number of professional and technical qualified staff in such areas as water, wastewater, planning, building control, roading and a range of other council activities. They continually monitor and review the quality of processes and outputs in their respective areas to ensure compliance to professional standards and to Council's standards.

A range of Council's operational work is carried out under contract. Council's professional staff are responsible for total management of these contracts and ensure compliance to the appropriate professional and Council's standards.

Council's contribution to community outcomes

Following the identification of Community Outcomes in 2006, Council has been taking steps to make progress towards the Community Outcomes. This table highlights where Council has made some form of contribution and identifies what role Council has played within this activity. Further detail is outlined in each activity section.

Group of Projects	Hauraki Community Outcomes									Council's Role
	Business / Economies	Health & Social Services	Rural Community	Tangata Whenua/ Iwi	Youth	Recreation Sports & Culture	Education & Training	Natural & Physical Environ.	Infrastructure growth & development	Leader/Advocator/ Partner/ Implementer/ Regulator/ Monitor
Leadership										
▪ Strategy & policy development & review	*	*	*	*	*	*		*	*	Leader
▪ Bylaws review	*	*	*	*	*	*	*	*	*	Leader
▪ Development & review of plans, reports & manuals	*	*	*	*		*		*	*	Leader
▪ Networking & forums	*	*	*	*	*	*	*	*	*	Advocate/Facilitator
▪ Community education	*	*	*	*	*	*	*	*	*	Leader/Advocate/ Partner
▪ Community consultation	*		*	*	*	*		*	*	Leader/Monitor
▪ Community advocating	*	*	*	*	*	*	*	*	*	Advocate
▪ Governance	*	*	*	*	*	*	*	*	*	Leader/Advocate
Network Services										
▪ Provision of infrastructural assets	*	*	*			*	*	*	*	Implementer/Regulator/ Monitor/Leader/Partner
▪ Maintenance & renewal of infrastructural assets	*	*	*			*		*	*	Implementer/ Regulator/ Monitor/Leader/Partner
▪ Community communication	*	*	*	*	*	*	*	*	*	Advocate/Partner /Implementer

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Community Services										
▪ Support of community agencies & services	*	*	*		*	*	*			Partner/Implementer/ Advocate/Facilitator
▪ Provision of community assets	*	*	*	*	*	*	*	*	*	Leader/Implementer/ Partner
Community Development										
▪ Support of tourism, economic & district promotion	*	*	*	*	*	*	*	*	*	Partner/Advocate
▪ Support of community activities	*	*	*		*	*	*			Leader/Implementer/ Advocate/Partner
▪ District beautification	*		*			*		*		Leader/Implementer
▪ Support of community agencies and services	*	*	*	*	*	*	*	*	*	Advocate/Facilitator
Regulatory Services										
▪ Education & training	*	*	*		*		*	*	*	Leader/Partner
▪ Regulation of activities	*	*	*					*	*	Implementer/Leader

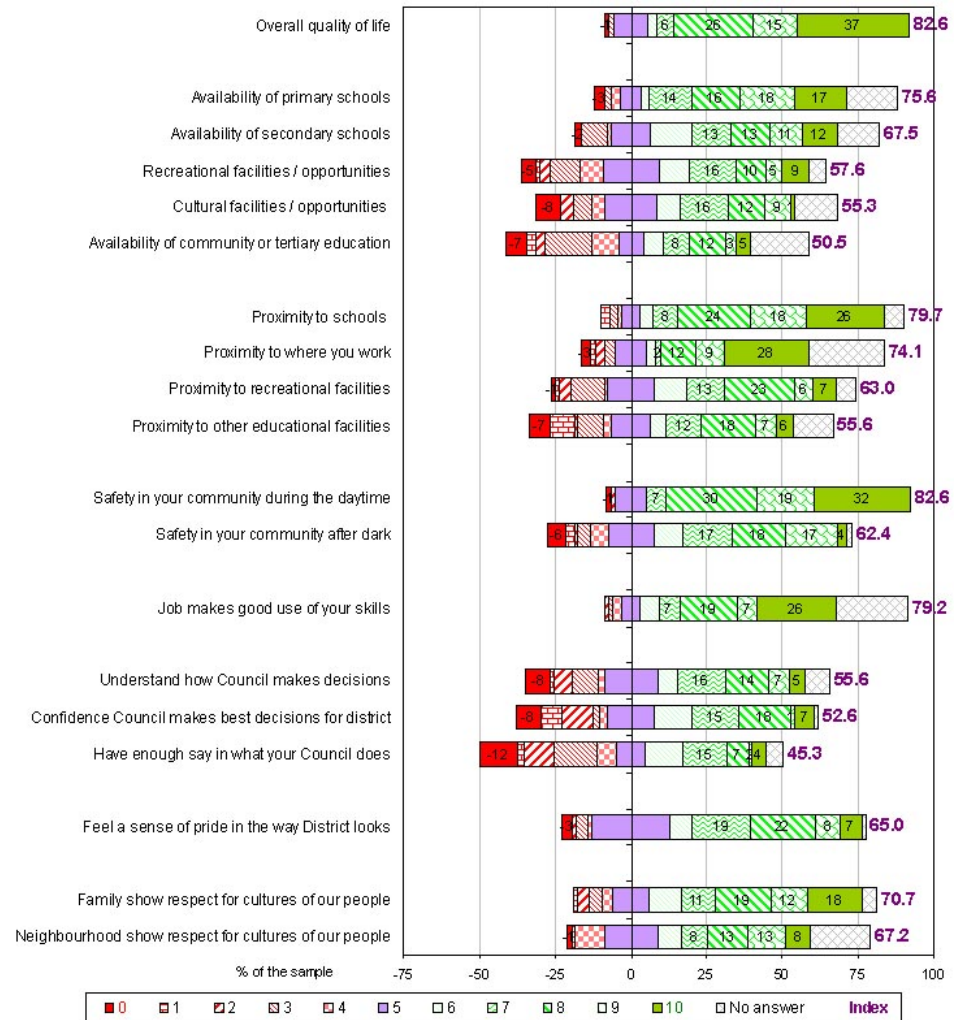
Summary of Community Outcome Indexes – Hauraki District

As part of the Choosing Futures Waikato’s monitoring and reporting on regional community outcomes, a perceptions survey was conducted in June 2007 throughout the Waikato. This information has been included in the Annual Report 2008/09 and still remains current, as the survey is to be carried out again mid 2010.

This survey was the first survey to be undertaken to obtain the baseline information needed for the Community Outcome indicators at a regional level. The survey was commissioned by Choosing Futures Waikato and developed by the Monitoring and Reporting Community Outcomes team (MARCO) with an aim of providing statistically robust data for the region. Additionally, indicative results for Hauraki have been quantified with the perception of respondents to a range of questions about the area where they live and the services available. This survey has a margin of error of $\pm 16.6\%$ at the 95% confidence levels.

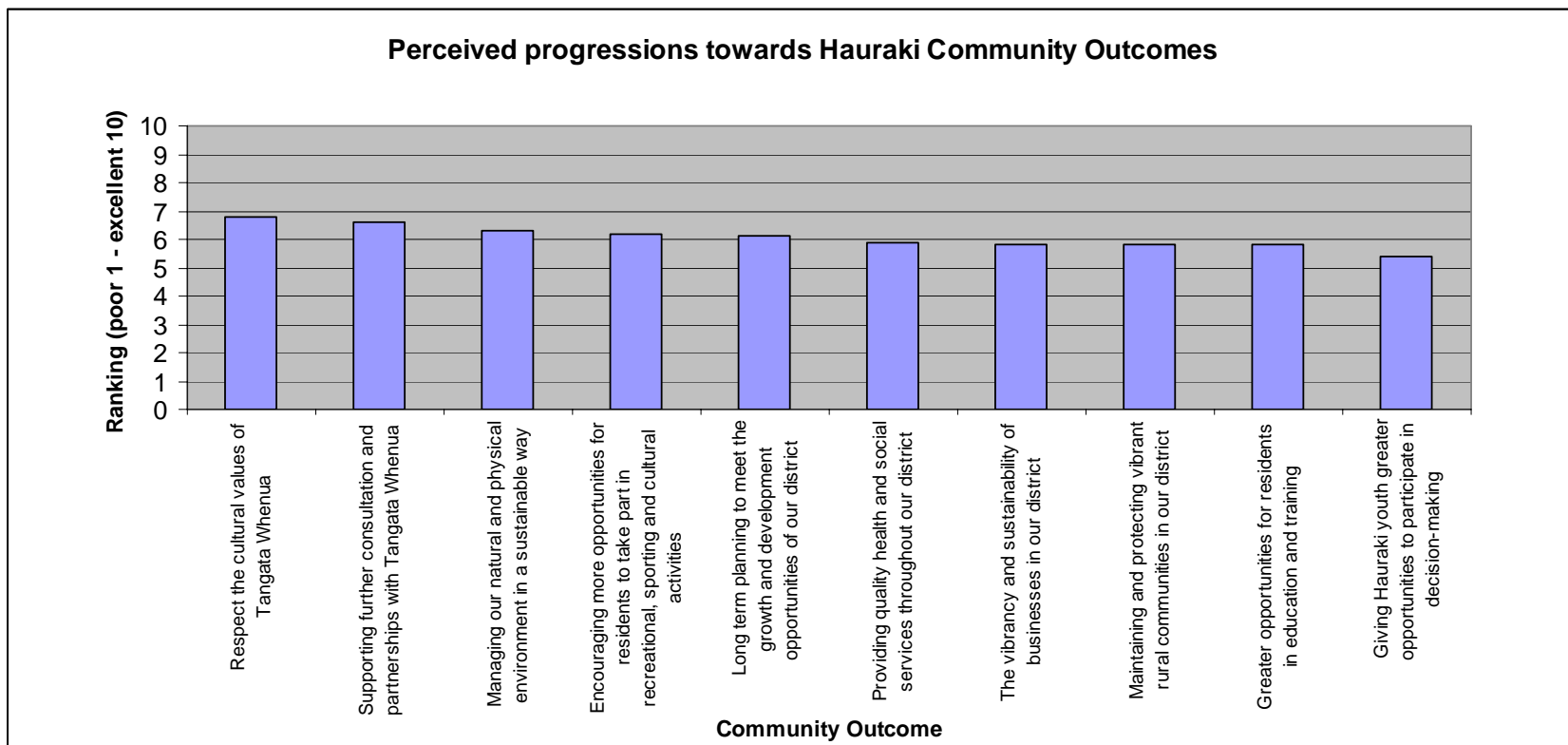
The regional report is available at www.choosingfutures.co.nz.

This survey provides a good indication of where the Hauraki District is at present and enables a baseline for future monitoring to take place that demonstrates progress towards Community Outcomes through these particular areas of satisfaction.



Perceived progress towards Community Outcomes

During early 2007/08, Council undertook its triennial telephone survey with 400 randomly selected residents and ratepayers of the Hauraki District. As part of the survey, the following question was asked; 'How do you perceive the progression towards the Hauraki Community Outcomes?' with 1 being *poor perceived progression* and 10 being *excellent perceived progression*. The table below demonstrates the collective ratings collated.



Note 1) the Community Outcomes relating to Tangata Whenua are considered by the Hauraki Community as collectively one Community Outcome. They are shown as separate here as they were required to be separate for the survey collation to be statistically robust.

Note 2): All figures referred to within the Annual Report applicable to the 2007 Triennial Survey have been rounded to the nearest whole number.

Note 3): This information was published in November 2007. The next survey will be taking place again in late 2010.