



Customer Focused Council

I don't have a complaint, but I do have a suggestion about how you can improve your service

We are working hard to improve our service. We have implemented a Customer Charter and Service standards which outlines our commitment to you.

We welcome suggestions from our customers. Staff from any of our offices would like to hear your idea.

Please talk to us!

The information you provide will help to highlight areas where we could improve. We would also like to hear from you if things have gone well – your comments may help us make a change that makes our services even better.

“Your needs, our focus”

Contact form.

If you would like to suggest a way we could improve our service, you can use this form. When you have completed the form hand it into any of our local offices or send to:

**Customer Services Manager
Hauraki District Council
William Street
PO Box 17
Paeroa**

Thank you for taking the time to complete this form.

Date _____

Your Name _____

Your Address _____

Your Contact Telephone number _____

Where could we improve?

What would you like us to do?

