

How you can get a Responsible Owner Licence (ROL)



Objective of our Responsible Owner Licence (ROL) scheme

Our scheme is designed to:

- encourage responsible dog ownership.
- promote dog owner education.
- measure compliance with our basic three ROL criterias.
- acknowledge dog owners who gain ROL accreditation and reward them with a reduced dog registration fee.

Who can apply

The ROL scheme is voluntary. Dog owners will need to complete an ROL application form to apply. **Note:** Dogs classified as menacing or dangerous (due to behaviour of the dog) or owners that are classified probationary or disqualified are not eligible to apply for a ROL.

When to apply

Applications can be lodged with Council between **1 June to 15 July**.

Application fee

A once only ROL application fee of \$32 (non-refundable) will need to be paid when you apply.

The reward

Reduced dog registration fee

The holder of a ROL will receive a discount on their annual dog(s) registration fee.

For the 2023/24 registration year:

- the general dog (entire) fee is \$120. If you obtain an ROL, the fee will **reduce to \$70** - a saving of \$50!
- the general dog (de-sexed) fee is \$90. If you obtain an ROL, the fee will **reduce to \$55** - a saving of \$35. (Note: a veterinary certificate is required as proof of de-sexing).

Get your owner to complete the ROL application form, pay the application fee, pass a written test and comply with all three ROL criteria. Download a form from our website or pick one up from our offices, or do it online at <https://my.hauraki-dc.govt.nz/do-it-online>

What does my human need to do to get an ROL?



ROL Criteria



Dog owner's history

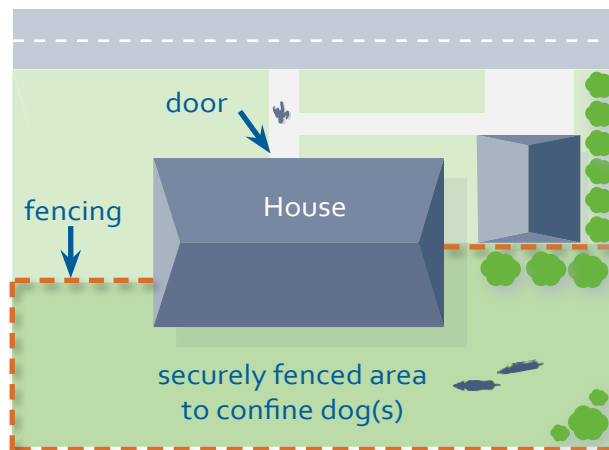
- You need to have been a registered dog owner in New Zealand for 12 months before applying.
- You must have a satisfactory dog registration history with Council, and had no substantiated abatements, seizures or infringements (under the Dog Control Act 1996) in the previous 12 months.
- You will have always registered your dog(s) and paid the fees prior to or on 31 July each year.
- Your dog(s) will not have been the subject of a substantiated complaint or impoundment under the Dog Control Act 1996 for the previous 12 months.



The physical/containment of your dog(s)

Our dog control staff will visit the site where your dog(s) are kept to assess:

- compliance with our bylaws as to suitable housing for your dog(s).
- that the number of dogs kept on the property is in accordance with our bylaw (only 2 dogs are allowed on an residential property).
- that visitors can get to one door to your house without coming into contact with your dog(s). This means you need to be able to confine your dog(s) to a suitably enclosed/secure area. Check out our example of a property where a dog can be kept confined without coming in to contact with visitors.
- the fenced area where your dog is kept on the property. The fencing needs to be sturdy and a robust barrier to confine your dog(s) at all times. We recommend the fenced area is to be a minimum size of eight metres by four metres. Tethering, chaining or caging of dog(s) is NOT considered appropriate forms of containment.



Dog Owner's Knowledge

You will need to pass our written test based on the **Responsible Dog Care booklet**.

This is part of our education programme to encourage responsible dog ownership where you must demonstrate an acceptable level of knowledge in respect to dog care and legal obligations. To qualify for ROL status you must obtain a minimum of 75% pass in our standard written test.

Once your property has passed the property inspection, we will arrange for you to sit your written test.

MDN:3418787



Dog owners that have obtained an ROL certification will need to abide by the scheme's three criteria at all times.

Appealing an assessment

You may appeal against our assessment for Criteria 2, The physical/containment of your dog(s). Your appeal needs to be lodged within seven (7) days of the assessment date, and addressed to the Group Manager Community Development, who will consider your appeal.

Loss of an ROL

Failure to comply with any of the ROL criteria will mean a loss of your ROL for the next dog registration period.

Change of address where dog(s) are kept

If you move your dog(s) to be housed in a new location, you're required to contact us so we can inspect the new site to see if it complies with Criteria 2: The physical/containment of your dog(s).



Find out more

<https://www.hauraki-dc.govt.nz/rules-regulations-licences/dogs-other-animals/responsible-owner>

Contact us:

P: 07 862 8609 or 0800 734 834
(freecall within District)
E: info@hauraki-dc.govt.nz