



Complaints & Concerns Raised by the Community

January – June 2025



Table of Contents

1	INTRODUCTION.....	4
1.1	Vibration	6
2	SECTION B – MARTHA MINE COMPLAINTS	7
2.1	Summary Results	7
3	SECTION C – CORRENDO UNDERGROUND MINE	8
3.1	Summary Results	8
4	SECTION D – PROJECT MARTHA	9
4.1	Summary Results	9
4.2	Felt & Heard.....	10
4.3	Vibration	10
4.4	Noise.....	10
4.5	Property.....	10
5	SECTION E – PROPOSED PROJECT COMPLAINTS.....	11
5.1	Summary Results	11
5.2	Noise	11
6	Section F – Concerns Raised.....	13
6.1	Felt & Heard	13
6.2	Vibration	13
6.3	Noise.....	14
6.4	Property.....	14

Figures

Figure 1 Project Martha complaints by month for January – June 2025 period 9

Figure 2 Proposed Projects complaints by month for January – June 2025 period..... 10

Figure 3 Concerns by month for January – June 2025 period.....11

Tables

Table 1 Summary results of complaints by type received during the January – June 2025 period from the Project Martha area11

Table 2 Summary results of complaints raised by type received during January – June 2025 period from Proposed Project areas13

Table 3 Summary results of Concerns by type received during the January – June 2025 period14

Appendices

Appendix 1 – Project Martha Complaints by Date, Location, Complaints Summary

Appendix 2 – Proposed Projects Complaints by Date, Location, Complaints Summary

Appendix 3 – Concerns by Date, Location, Concerns Summary

1 INTRODUCTION

This report presents an analysis of concerns and complaints received by OceanaGold (New Zealand) Limited Waihi Operation between January – June 2025 to meet the requirements of its various consents and licenses.

Mining Consents and Licenses:

- Martha Mine Extended Project ML 32-2388
- Correnso LUC 202.2012
- Project Martha LUC 202.000002018.857.001
- Waihi North Project MP-60541

The report summarises all complaints received during the six-month period, actions taken by the consent holder, and any resolutions. Other matters of concern raised by the community are also reported including any mediation entered by the consent holder and others with respect to operational matters and mediation outcomes (unless the parties have agreed to keep such confidential).

Section A reports on the complaints received in respect of the Martha operations. No complaints were received during the reporting period.

Section B reports on the complaints received from the Correnso Project operation. No complaints were received during the reporting period.

Section C reports on the complaints received from residents living in the Project Martha area. Ten complaints were received during the reporting period.

Section D reports on complaints received from residents living in proposed project areas. Seventeen complaints were received during the reporting period.

Section E reports on any concerns raised by residents (people who do not wish to make a formal complaint but have raised the matter as a concern. Eleven concerns were received during the reporting period.

Managing Complaints

The procedure for receiving complaints continues to be:

The Waihi Operation Community Engagement Line is a twenty-four-hour service that deals with queries, concerns, and complaints. This service was initiated as part of our original consent conditions. It provides an important way for members of the community to contact us.

All complaints and concerns regarding the mining operations and exploration activities, are received by the Company Liaison Officer (CLO). A free phone number (0800 924 444) was established to simplify the Waihi community's access to the Waihi Operation. The service is available on a twenty-four hour seven days per week basis. If a call is made before 9.00am, or after 4.00pm, it is diverted to an answerphone.

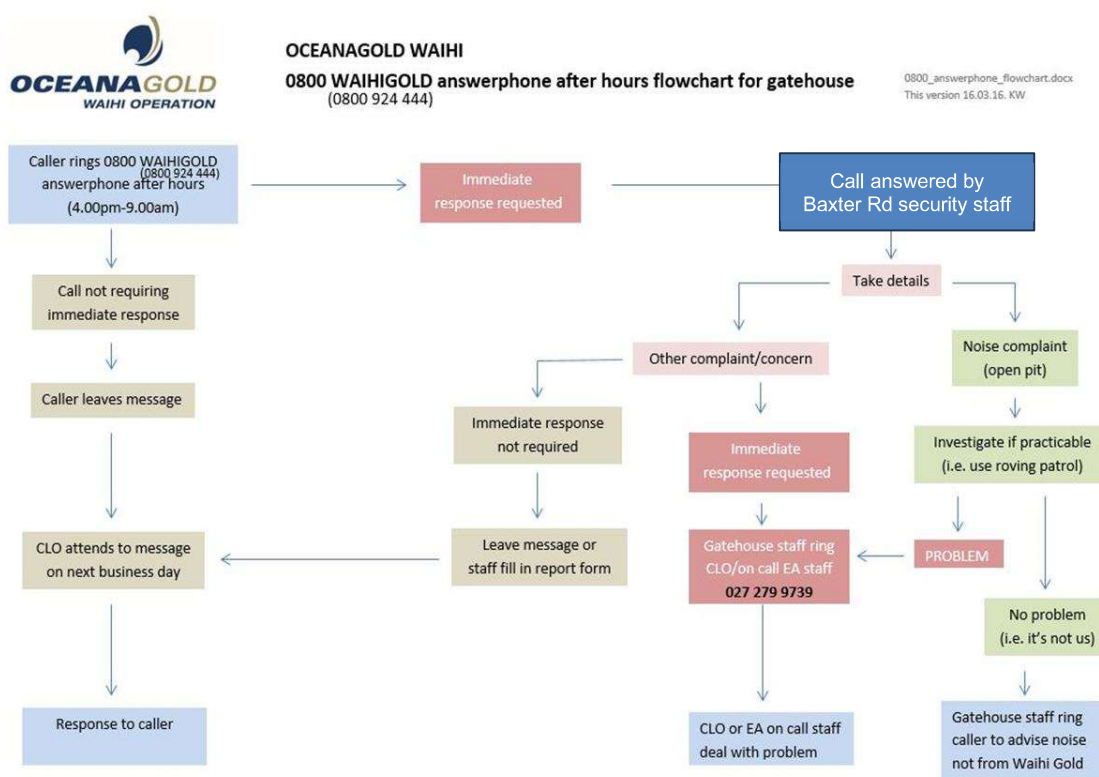
External Affairs and Social Performance (EASP) staff are rostered to cover weekends, public holidays, and the CLO's absence. In addition, the Waihi Operations main office phone is available between 8:00am and 5:00pm during the working week.

If a call does not require an immediate response (for example complaining about blast vibration) information can be recorded on the answerphone and is logged with a selection menu for attention by the

community team on their next day of work. A member of the Community team will get back to the caller the next business day if this has been requested.

If a concern or complaint needs to be dealt with immediately (for example a noise complaint) by pressing “1” a caller will be connected to a member of our security staff. A roving patrol can be dispatched to check on any noise sources on site, and if necessary, will contact the CLO or if a weekend, a member of the community team.

The flow chart below was designed to walk people through the process. This process continues to work well without any major problems.



The 0800 Community Engagement Line contact phone number is currently printed in the monthly update newsletters published in the HC Post, monthly Mining Matters newsletter and in promotional material on the OceanaGold Website and our Facebook page.

Complaints and concerns received by the Waihi Operation are registered and then logged into the complaints database. Complainant details are recorded, as is the nature of the complaint or concern and all are acted upon. Sound monitoring is undertaken (if required) after receipt of a noise complaint, and blast vibration data is obtained from Envirohub following a blasting-related complaint. The Envirohub vibration monitoring system (VMS) has been utilised as the blast vibration monitoring system since 1 January 2005 (HDC approval reference 64.601.001 dated 8/3/05). The system provides real-time, web-based monitoring that is accessible to both HDC and OGNZL and includes automatic email notification of blast events that trigger two or more monitors. Results from blast monitoring are automatically loaded onto Envirohub from the vibration monitoring network, along with manual loading of details of the blast design and plan. Heilig and Partners Pty Ltd compares the corresponding plans/results and provides an external review, developing recommendations when necessary for on-going blasting plans and procedures to ensure compliance (with a safety margin).

The source of the effect is investigated and located wherever possible and appropriate mitigation action taken where practicable. All the relevant monitoring data and mitigation actions are recorded in the database. Complainants are informed of the monitoring results, the outcome of any investigation and the mitigation action taken.

Information in this report that identifies and relates to private individuals is expected to be kept confidential.

1.1 Vibration

Specific actions taken during the reporting period to maintain and improve blasting practices and systems continue to be:

- Envirohub continues to provide blast results in real time. The vibration monitoring hardware system and web-based reporting system have been installed for all mining areas. The system reports real-time vibration data for review and verification, records blast design parameters, provides for recording of complaints and allows effects from proposed blast designs to be assessed prior to firing.
- The Blast Vibration Mitigation Plan ensures existing procedures can be reviewed using recent vibration history and 'tightening' of blast design parameters to reduce vibration levels if required.
- The CLO continues to give advanced warning of production (stope) blast events to those residents living within operational project areas, who wish to be kept informed along with schools and various businesses around town. Blast notification warning devices have been distributed to residents who had requested them and are working well. Other tools used for notification include email and text.
 - As the Martha Mine was not operational during the reporting period, no residents needed to be notified.
 - Project Martha Underground operations - 19 by text and 13 by email.
 - Correnso Underground operations - 16 by text and 13 by email.
 - Blast times are also loaded daily onto the Waihi Operation website and can be found at www.waihigold.co.nz

A map of the Correnso Underground development along with a map of the Martha Underground and associated surface monitoring networks are available on the Waihi Operation website so residents can visualise where mining operations and blasting is taking place.

- Under Condition 22 a) of the Correnso Consent Conditions and Condition 48 of the Project Martha Consent Conditions, at the start of each calendar month a two-dimensional plan showing the existing mining and the proposed areas of mining activities during that month are loaded in the monthly publications (Mining Matters).
- Printed copies of Mining Matters are circulated to over 1,000 properties. Electronic copies are emailed to 36 business owners, 57 other interested parties, including residents and Hauraki District Council.
- Hard copies are also available at the Gold Discovery Centre, Hauraki District Council Offices, and Real Estate Agents in Waihi and Waihi Beach.

A total of 27 complaints and 11 concerns were received during the reporting period from January to June 2025. A detailed breakdown is provided in the following sections of this report.

2 SECTION B – MARTHA MINE COMPLAINTS

2.1 Summary Results

With limited work and no blasting being carried out in the open pit, no complaints were received during the January – June 2025 reporting period.

3 SECTION C – CORRENZO UNDERGROUND MINE

3.1 Summary Results

With limited work and blasting being carried out in the Correnso mining area, no complaints were received in relation to the Correnso Underground mining area during the January – June 2025 reporting period.

4 SECTION D – PROJECT MARTHA

4.1 Summary Results

Complaints received during the January - June reporting period are summarised in the table below.

Type	Number	Period
Felt & Heard	2	May
Vibration	6	February - May
Noise	1	April
Property	1	January
Total	10	

Table 1: Summary results of complaints by type received during the January – June 2025 period from the Project Martha area.

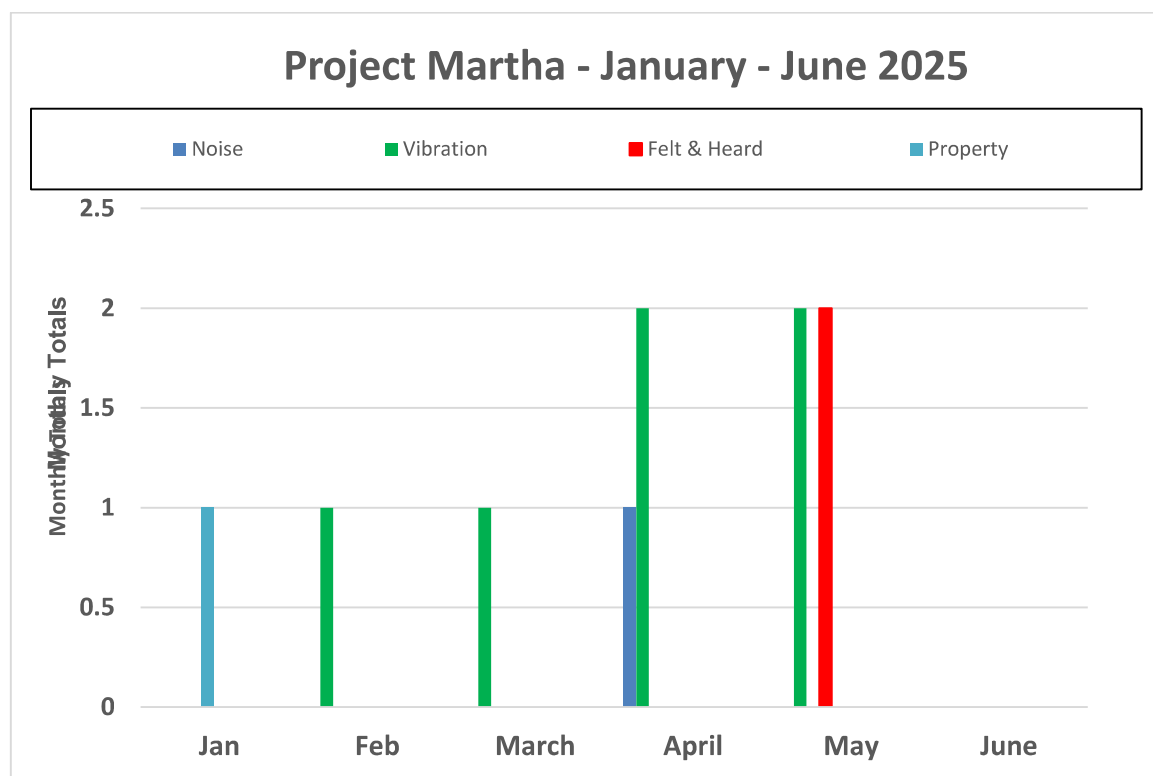


Figure 1: Project Martha complaints by month for the January – June 2025 reporting period

4.2 Felt & Heard

Two felt & heard complaints were received from two separate locations, both saying they felt and heard the blast and were feeling a lot of blasting lately.

For details and mitigating actions please refer to complaint's summary in Appendix 1 of this report.

4.3 Vibration

Six vibration complaints were received from 5 separate locations.

For details and mitigating actions please refer to complaint's summary in Appendix 1 of this report.

4.4 Noise

One noise complaint was received by Hauraki District Council concerning disturbances from the Water Treatment Plant, other issues included noisy vehicles traveling along Barry Road in the early morning hours and noise from the conveyor belt.

For details and mitigating actions please refer to complaint's summary in Appendix 1 of this report.

4.5 Property

One property complaint was received by Hauraki District Council regarding safety concerns on the Black Hill walking track. The issues raised included a lack of signage, rotting trees, and the presence of wasp nests.

For details and mitigating actions please refer to complaint's summary in Appendix 1 of this report.

5 SECTION E – PROPOSED PROJECT COMPLAINTS

5.1 Summary Results

Complaints received January – June 2025 from the proposed Waihi North Project are summarised in the following table.

Type	Number	Period
Noise	17	January - May
Total	17	

Table 2: Summary results of complaints by type received during the January – June 2025 period from activities related to the Proposed Waihi North Project.

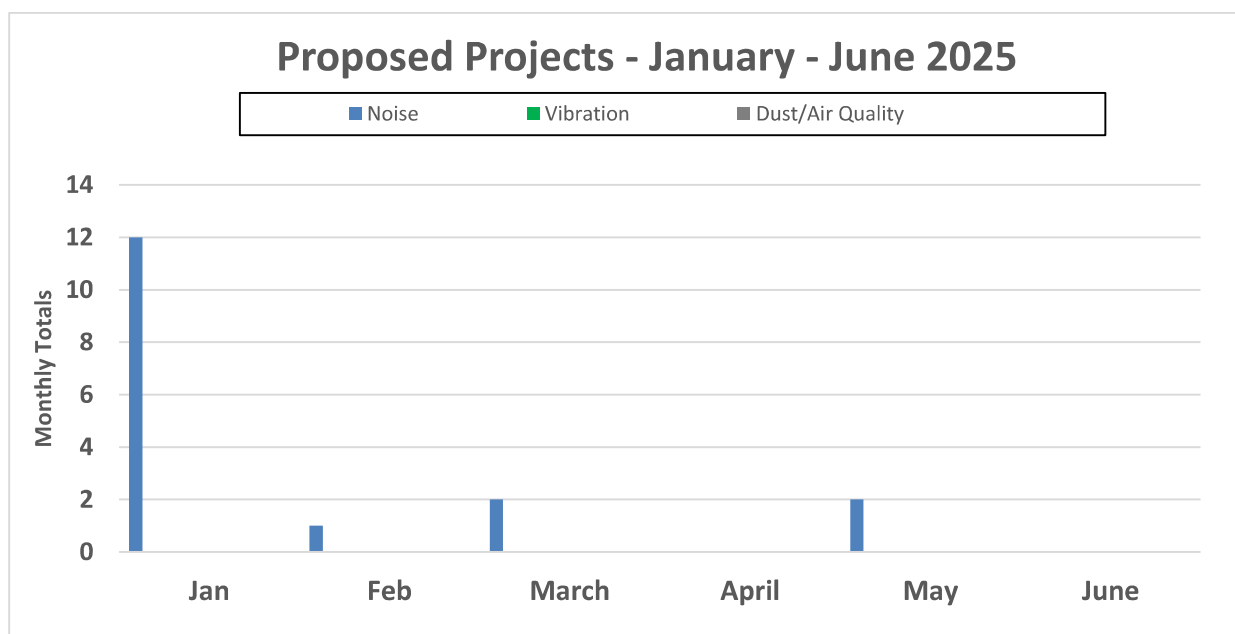


Figure 2: Proposed Waihi North Project complaints by month for the January – June 2025 reporting period

5.2 Noise

A total of 17 noise complaints were received during the reporting period, originating from 3 separate locations. All complaints were related to **helicopter movements** in and out of the Waihi North Project area.

- 12 of the 17 complaints (71%) were submitted by a single resident.
- 4 complaints were received from another resident.
- 1 complaint was received from a third resident.

Minimising Helicopter Impact on Neighbouring Properties

A considerable effort has been made to reduce the impact of helicopter movements over neighbouring properties within the project area. Measures implemented include:

Alternating flight paths to distribute noise more evenly and avoid repeated disturbance to the same locations.

Vertical take-off procedures rather than gradual climbs, which help contain noise within a smaller footprint.

Flying at double the height required by the Civil Aviation Authority, significantly reducing noise levels on the ground.

These changes have led to a noticeable improvement, with positive feedback received from neighbouring property owners who had previously expressed concerns. Their positive feedback highlights the effectiveness of these adjustments and the project's commitment to being a considerate neighbour.

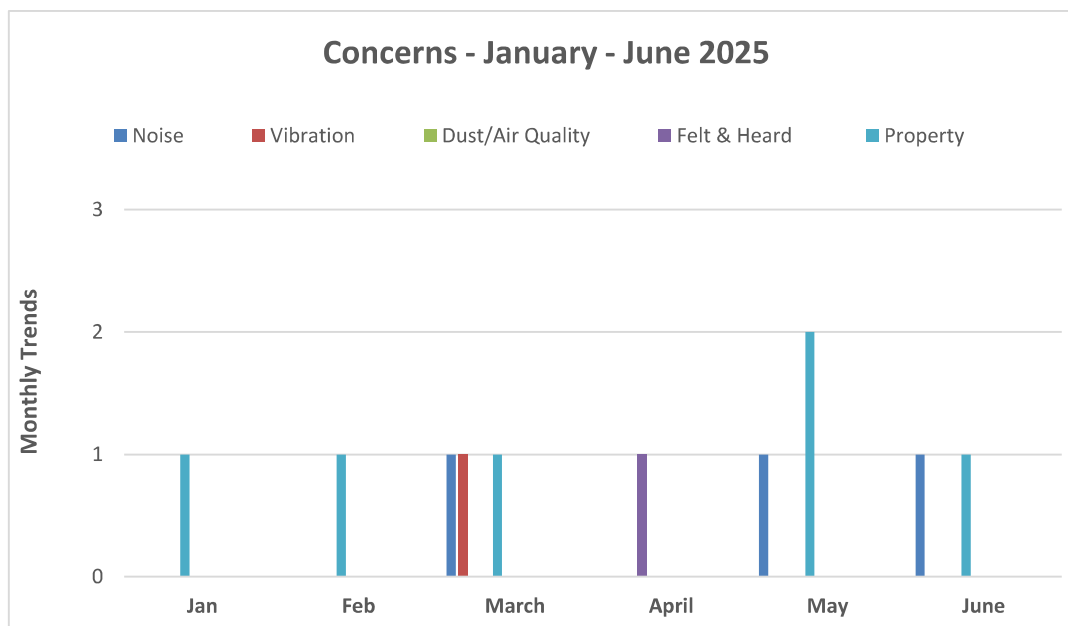
For details and mitigating actions please refer to complaint's summary in Appendix 2 of this report.

6 Section F – Concerns Raised

Concerns are defined by residents who do not wish to make a formal complaint but have raised the matter as a concern only.

Concerns received January – June 2025 are summarised in the following table.

Type	Number	Period
Felt & Heard	1	April
Vibration	1	March
Noise	3	March - June
Property	6	January - June
Total	11	



6.1 Felt & Heard

During the reporting period, one concern was received from a Cambridge Road resident who felt and heard a blast. While the resident did not wish for the matter to be recorded as a formal complaint, they did express it as a concern. In response, the resident has now been added to the blast notification text list to ensure they are informed ahead of future activities.

For details and mitigating actions please refer to complaint's summary in Appendix 3 of this report

6.2 Vibration

A resident of Islington Terrace sent a text expressing concern, asking if a blast had just occurred.

For details and mitigating actions please refer to complaint's summary in Appendix 3 of this report

6.3 Noise

Three noise concerns were received during the reporting period, two related to helicopter activity and one concerning a track mounted drilling rig operating on the Willows Road farm. All incidents occurred within the Proposed Projects area.

For details and mitigating actions please refer to complaint's summary in Appendix 3 of this report.

6.4 Property

Six property concerns were received during the reporting period.

Two related to unauthorized occupation of OceanaGold owned land, and one concerning slumping to a property. Both incidents occurred within the Correnso Project area.

Two were related to concerns regarding cracking to properties – one internal cracking, the other external cracking to concrete. Both concerns were from the Project Martha area.

Two were related to cows escaping from OceanaGold leased land onto private property – these were both from the Proposed Project area.

For details and mitigating actions please refer to complaint's summary in Appendix 3 of this report

COMPLAINTS - JANUARY - JUNE 2005 - NAMES AND ADDRESSES REMOVED

Date Received	Time Received	Address	Complaint or Concern?	Issue	Details of Complaint or Concern	Recorded By	Person Investigating	Title	Likely Cause of Problem	Mitigating Actions	Departmental Area	Response Date	Response Time	Details of Response to Caller
14/01/2025	9:21:00 AM	Wharry Rd	Complaint	Noise	Email received: Helicopter flying to the Mill.	D Fisher	C Steward	Exploration Supervisor	Proposed project operational work	Logged complaint and reported to management. C Steward to investigate and confirm this was the Skyworks helicopter.	Proposed Projects	15/01/2025 0:00	0/01/1900 9:53	Email sent: Good Morning I have logged and reported your complaints to management. Kind Regards Donna
14/01/2025	9:21:00 AM	Wharry Rd	Complaint	Noise	Email received: Helicopter flying to Wharekirauponga.	D Fisher	C Steward	Exploration Supervisor	Proposed project operational work	Logged complaint and reported to management. C Steward to investigate and confirm this was the Skyworks helicopter.	Proposed Projects	15/01/2025 0:00	0/01/1900 9:53	Email sent: Good Morning I have logged and reported your complaints to management. Kind Regards Donna
14/01/2025	9:21:00 AM	Wharry Rd	Complaint	Noise	Email received: Helicopter flying to the Mill.	D Fisher	C Steward	Exploration Supervisor	Proposed project operational work	Logged complaint and reported to management. C Steward to investigate and confirm this was the Skyworks helicopter.	Proposed Projects	15/01/2025 0:00	0/01/1900 9:53	Email sent: Good Morning I have logged and reported your complaints to management. Kind Regards Donna
14/01/2025	9:21:00 AM	Wharry Rd	Complaint	Noise	Email received: Helicopter flying to Wharekirauponga.		C Steward	Exploration Supervisor	Proposed project operational work	Logged complaint and reported to management. C Steward to investigate and confirm this was the Skyworks helicopter.	Proposed Projects	14/01/2025 0:00	0/01/1900 9:53	Email sent: Good Morning I have logged and reported your complaints to management. Kind Regards Donna
14/01/2025	9:21:00 AM	Wharry Rd	Complaint	Noise	Email received: Helicopter flying to the Mill.	D Fisher	C Steward	Exploration Supervisor	Proposed project operational work	Logged complaint and reported to management. C Steward to investigate and confirm this was the Skyworks helicopter.	Proposed Projects	14/01/2025 0:00	0/01/1900 9:53	Email sent: Good Morning I have logged and reported your complaints to management. Kind Regards Donna
14/01/2025	9:21:00 AM	Wharry Rd	Complaint	Noise	Helicopter flying to the Mill.	D Fisher	C Steward	Exploration Supervisor	Proposed project operational work	Logged complaint and reported to management. C Steward to investigate and confirm this was the Skyworks helicopter.	Proposed Projects	14/01/2025 0:00	0/01/1900 9:53	Email sent: Good Morning I have logged and reported your complaints to management. Kind Regards Donna
14/01/2025	9:21:00 AM	Wharry Rd	Complaint	Noise	Helicopter flying to the Mill.	D Fisher	C Steward	Exploration Supervisor	Proposed project operational work	Logged complaint and reported to management. C Steward to investigate and confirm this was the Skyworks helicopter.	Proposed Projects	14/01/2025 0:00	0/01/1900 9:53	Email sent: Good Morning I have logged and reported your complaints to management. Kind Regards Donna
31/01/2025	3:51:00 PM	Wharry Rd	Complaint	Noise	Email received: Good Afternoon Donna, Please see below a list of noise complaints regarding the helicopter which OceanaGold continue to use for their mineral exploration. 19-1-20025 @ 12:35pm: Helicopter flying to Wharekirauponga.	D Fisher	C Steward	Exploration Supervisor	Proposed project operational work	Requested C Steward to verify if this was the OceanaGold helicopter (Skyworks).	Proposed Projects	1/02/2025 0:00	0/01/1900 8:23	Email Sent: Morning Thanks for your email, I will log and report these complaints for you. Donna
31/01/2025	3:31:00 PM	Wharry Rd	Complaint	Noise	mail received: Good Afternoon Donna, Please see below a list of noise complaints regarding the helicopter which OceanaGold continue to use for their mineral exploration. 19-1-2025 @ 12:57 - Helicopter flying to Mill.	D Fisher	D Fisher	Company Liaison Officer	Proposed project operational work	Requested C Steward to verify if this was the OceanaGold helicopter (Skyworks).	Proposed Projects	1/02/2025 0:00	0/01/1900 8:23	Email Sent: Morning Thanks for your email, I will log and report these complaints for you. Donna
31/01/2025	3:31:00 PM	Wharry Rd	Complaint	Noise	Email received: Good Afternoon Donna, Please see below a list of noise complaints regarding the helicopter which OceanaGold continue to use for their mineral exploration. 22-1-2025 @ 8:55am - Helicopter flying to Wharekirauponga.	D Fisher	C Steward	Exploration Supervisor	Proposed project operational work	Requested C Steward to verify if this was the OceanaGold helicopter (Skyworks).	Proposed Projects	1/02/2025 0:00	0/01/1900 8:23	Email Sent: Morning Thanks for your email, I will log and report these complaints for you. Donna
31/01/2025	3:31:00 PM	Wharry Rd	Complaint	Noise	Email received: Good Afternoon Donna, Please see below a list of noise complaints regarding the helicopter which OceanaGold continue to use for their mineral exploration. 22-1-2025 @ 9:03am - Helicopter flying to the Processing Plant.	D Fisher	C Steward	Exploration Supervisor	Proposed project operational work	Requested C Steward to verify if this was the OceanaGold helicopter (Skyworks).	Proposed Projects	1/02/2025 0:00	0/01/1900 8:23	Email Sent: Morning Thanks for your email, I will log and report these complaints for you. Donna
31/01/2025	3:31:00 PM	Wharry Rd	Complaint	Noise	Email received: Good Afternoon Donna, Please see below a list of noise complaints regarding the helicopter which OceanaGold continue to use for their mineral exploration. Wednesday 29 January @ 9:29am - Helicopter flying to Processing Plant.	D Fisher	C Steward	Exploration Supervisor	Proposed project operational work	Requested C Steward to verify if this was the OceanaGold helicopter (Skyworks).	Proposed Projects	1/02/2025 0:00	0/01/1900 8:23	Email Sent: Morning Thanks for your email, I will log and report these complaints for you. Donna
14/02/2025	1:51:00 PM	Johnston St	Complaint	Vibration	Rang to say she really felt that blast, has not felt one like it for a long time, it shook the house.	J Wiki	J Wiki	Community Engagement Officer	Blast Martha South (REX) at 138m deep	Complaint logged and reported to management.	Project Martha	14/02/2025 0:00		JW said she would log her complaint and let management know.

14/02/2025	1:00:00 PM	Highland Road	Complaint	Noise	Email Received: Hi Donna Hope your well , just wandering is the helicopter going to be over Goodhues quite regularly now . Have a good weekend see there is a bit more noise with hoovering Thanks.	D Fisher	D Fisher	Company Liaison Officer		CLO enquired with Exploration Supervisor.	Proposed Projects	17/02/2025 0:00	0/01/1900 13:02	Email Sent: Email Sent: Sorry, I was on leave on Friday. I have spoken with the Exploration Superintendent and she said that there will be more chopper activity until around July while we are drilling Geotech holes in the more remote areas on the farm. We will endeavour to limit this during weekdays, however, the weather does dictate when we can get this work done sometimes. Would you like me to put this in as a complaint? I hope this answers your question, let me know if you require anything further. Donna Email Received: Thanks Donna hope you had a good little break, yes please that would be good about complaint please as it is quite intrusive as it does break the serenity up here.
30/01/2025	10:30:00 AM	HDC - Belmont Road Paeroa	Complaint	Property	Email received via HDC: I don't feel safe using the public rail trail to black hill.. so I won't be using it anymore. I demand you close it immediately to avoid others injuring themselves. I was shocked to see I was the only one walking it on this beautiful sunny day, but after I had encountered what I did I'm not surprised.... Rotting trees you have to walk under as the trail crosses the fallen branches of this rotting tree- you look up and see the other rotting branches that will eventually fall on you, wasp nests ridden across the fence for the cattle, lack of signage or the signage you do have is extremely inaccurate/ misleading.. I walked for 40 mins thinking I was returning to Gilmore lake only to find it's taken me in an effing circle to where I began. I contemplated risking my life by crossing the river to get back to where I was meant to be. The sun set on me as I was out much longer than I thought I was and I couldn't really use my torch as I'd be swarmed my migies and mosquitoes... Walking this trail in the pitch black and trying to remember where to go due to lack of signage was a horrible experience I don't wish upon anyone. No wonder no one uses this track. Either pour some money into it like you did Gilmore Lake or close it before me or someone gets hurt or lost. Disappointed in you.	D Fisher	S Perkinson	Site Services Manager		S Perkinson, K Welten & M Burroughs inspected the area of concern on the Black Hill track. The track was generally in good order. One fallen tree was identified and removed.	Project Martha			
26/03/2025	1:44:00 PM	Moresby Ave	Complaint	Vibration	Text Received: Well that was a good shake!	D Fisher	D Fisher	Company Liaison Officer	Blast in Martha North	Logged complaint and reported to the management team.	Project Martha	26/03/2025 0:00	0/01/1900 13:44	Thanks for letting me know, I will log your complaint and report it to the management team. Donna
27/03/2025	9:31:00 AM	Corbett Road	Complaint	Noise	Email Received: Hi Donna, I know I am not one of the squeaky wheels that complains daily to you, but who ever is flying the helicopter this morning needs a talking to. He/she flies over our house or bush beside our house, and the volume of flights you guys do now means it is a real issue. There is no reason for the pilot to do this as once over the house they veer off towards Oceana's farm. As I have said previously we are up high on a hill so it affects us more. The other pilot flies up Willow Rd over your own property towards the Parakawai, which is how it should be. Obviously we still hear it but i it is not so intense, we would like all flights to do this. Have a great day and hope you can have a word with them for us, or give them my phone number so I can chat with them	D Fisher	C Steward	Exploration Supervisor	Skyworks Helicopter	Emailed C Steward to investigate an alternative flight path. D Fisher spoke to Skyworks Supervisor. Today's flights were passenger moves from Favona to North and South Pad. Today's flight path is within the same ball park as the flight paths on Wednesday and a similar height above ground. The flight path is alternated from the west of Willows road to the east to reduce the nuisance to the residents. He has advised the pilot to fly higher. He requested the address shoe could use it as example to the pilots and have them fly to the east of Willows for the next couple of weeks. they will fly from the east from now on to accommodate this property owner.	Proposed Projects	27/03/2025 0:00	0/01/1900 9:33	Email sent: Morning Thanks for you email , I will pass your comments onto the Exploration Supervisor and will log your email as a complaint for you. Donna Email received: Thanks Donna Enjoy this lovely day 27-3-2025 - Email sent: Morning I have spoken with the pilot and from now on they will fly to the east of Willows Road at a higher altitude. Let me know if this mitigation action has worked for you. Kind regards Donna Email received: Perfect thank you Donna, that's all we ask. I know this has been organized before and it worked well for a while, but then they seem to slip back into targeting our house after a period of time, hopefully not this time..... Appreciate it

31/03/2025	8:14:00 AM	Corbett Road	Complaint	Noise	Email Received: Hi Donna, Good morning. Happy Monday morning, the first helicopter of the day, 8.10am, straight over the bush right beside our house..... so that lasted a shorter time frame than normal! Another chat maybe to them please.	D Fisher	C Steward	Exploration Supervisor	Helicopter Flight	Sent email to C Steward to investigate. Meeting called for Tuesday 1 April to discuss. Meeting postponed until Monday 14 April. A plan was drafted re chopper flights, helipad locations and uses. A schedule will be drawn up and this will be communicated to neighbours including this property owner once completed.	Proposed Projects	31/03/2025 0:00	0/01/1900 11:00	Morning We are pulling a meeting together tomorrow morning to discuss this, I will let you know what the outcome is. Sorry to have disturbed you again. Donna Email Received: Just an added note to take to tomorrows meeting. They have been flying directly overhead the house or the bush next to the house all day. It wasn't just a one off error in judgement. Thanks again Look forward to hearing solution tomorrow. If they just followed Willow Rd over to your property all would be well. 2-4-2025 - Email sent: Hi I have just met with the Exploration Supervisor (she was off site yesterday so today was the first chance I had to catch up with her). She has called together a meeting for this coming Monday, holding a workshop on reviewing the way we
2/04/2025	2:27:00 PM	Macky St	Complaint	Vibration	Rang to say the blast about 10 minutes ago was quite a good shake and asked that her call be recorded as a complaint.	D Fisher	D Fisher	Company Liaison Officer	Blast in Martha North	Logged and reported complaint to management.	Project Martha	2/04/2025 0:00	0/01/1900 14:27	Thanks for letting me know, would you like the reading from the closest monitor to your property? Resident: No thanks just log it for me. DF: Thanks for calling and letting me know.
4/04/2025	9:37:00 AM	Belmont Rd Paeroa	Complaint	Noise	Email received: L Robcke - HDC received the following complaint from a Barry Rd resident: I have had a couple of questions/complaints come in (from the same person who lives in the vicinity of Barry Road) as below. Are you able to check your records and provide any information that you are able to so that I can respond? I. On Sunday [30 March] at 2.30am I was awakened by and inquisitive about a noise coming from the treatment plant area, went to the window, it was well lit up. There were two different very loud noises emanating (a) one sounded like a clanky bulldozer clanking away (b) the other was like someone banging on tin. Does the Co have consent for this? A terrible racket for that time. ii. I am now confused if it was 4amish this morning (as I was again woken up) to a very large noisy vehicle going down Barry Road (it happens occasionally) or whether it was around the time of the complaint above, there was a sound like the conveyor belt was working, very loud droning that it has. Is the conveyor permitted to run at such times?	D Fisher	D Fisher	Company Liaison Officer		Investigate these activities at this time on site. OceanaGold. Definitely not the conveyor as that is not operating at all. OceanaGold do not use Barry Rd for any trucking activities unless delivery of an oversize machine is taken through the Moore St gate, however, this did not happen on the date specified.	Project Martha	4/04/2025 0:00	0/01/1900 10:38	Email sent to L Robcke: Hi Leigh 1. She could be hearing the trucks coming out of the portal and dumping but will check this activity was happening on that and also if Environmental had the continuous monitor out at all in that area.. 2. Lots of trucks use Barry Rd we don't generally, and obviously the conveyor is not working. I will ask the Underground Manager re 30 March at 2.30am and get back to you. Morning Leigh I have investigated the complaint you received from a Barry Road resident, please see below response: I. On Sunday [30 March] at 2.30am I was awakened by and inquisitive about a noise coming from the treatment plant area, went to the window, it was well lit up. There were two different very loud noises emanating (a) one sounded like a clanky bulldozer clanking away (b) the other was like
14/04/2025	9:53:00 AM	Martin Road	Complaint	Vibration	Rang to say, that the blast on Saturday afternoon shook her house and would like her call recorded.	D Fisher	D Fisher	Company Liaison Officer	Development blast MUG South 100m deep	Logged complaint and reported to management.	Project Martha	14/04/2025 0:00	0/01/1900 9:53	Thanks for letting me know, I will log this call for you as a complaint.
8/05/2025	2:05:00 PM	Hobson St	Complaint	Vibration	Email received: Hi there. For the past month i have been feeling the blasting quite bad at my home. Just thought I would let you know I am up by the college. Is it normal for my area?	D Fisher			Production blast in Martha North	Logged complaint and informed management.	Project Martha	8/05/2025 0:00	0/01/1900 14:21	Email sent: Today we carried out a production blast in Martha North and from time to time you will feel vibration from blasting in your area. I have logged your email as a complaint for you. Kind regards Donna

8/05/2025	2:05:00 PM	Savage Rd	Complaint	Vibration	I was told if I felt a blast to report it. Approximately 10 to 15 mins ago my whole has shook. Very noticeable thought it was an earthquake	D Fisher	D Fisher	Company Liaison Officer	Production blast in Martha North	Logged complaint and reported to management.	Project Martha	8/05/2025 0:00	0/01/1900 14:26	Kia ora Today we carried out a production blast in Martha North and from time to time you will feel vibration from blasting in your area. I have logged your email as a complaint for you. You only need to contact me if you are concerned, as you were today. If it doesn't bother you, then there is no need to contact me but totally up to you. Nga mihi nui Donna
19/05/2025	1:58:00 PM	Gilmour St	Complaint	Felt & Heard	That blast was quite a rumble. Feeling them a bit lately, never know when they are coming. Donna suggested that she add him to the blast notification list, he agreed.	D Fisher	D Fisher	Company Liaison Officer	Production blast in Martha North (MUG)	Logged complaint and reported to management. Also added complainant to text blast notification group.	Project Martha	19/05/2025 0:00	0/01/1900 13:58	Thanks for letting me know,, I will log your complaint and report it to the management team. I will also add you to the blast notification list.
20/05/2025	1:39:00 PM	Kenny St	Complaint	Felt & Heard	That blast that just went off was really noticeable, I felt and heard it. Have been feeling quite a few of them lately.	D Fisher	D Fisher	Company Liaison Officer	Development Blast in Rex	A development blast in Rex occurred at the same time as a production blast in Martha North. The resident probably would have felt the development blast in Rex.	Project Martha	20/05/2025 0:00	0/01/1900 13:39	Thanks for letting me know, I will log your complaint and report it to the Management team.
21/05/2025	9:13:00 AM	Corbett Road	Complaint	Noise	Morning Donna. Honestly I am unsure why it is so complicated to stop a helicopter flying over our house. It has been over 4 times already this morning? How many pilots are there? Surely once they have been instructed not to, it would resolve the issue? We have been talking about this with you for a couple of years now, and have made zero progress. regards	D Fisher	D Fisher	Company Liaison Officer	Helicopter flying crews to Wharekirauponga	Reported complaint to C Steward (Exploration Supervisor) and asked her to follow this complaint up. Plane flying at 1,000ft way above the allowed height. Will arrange to visit resident to explain.	Proposed Projects	21/05/2025 0:00		Email Sent: Good Morning Leave it with me, sorry. Donna Email Sent: Arranged to meet with complainant at their property on Thursday 22 May at 2pm.
29/05/2025	8:27:00 AM	Corbett Road	Complaint	Noise	Morning Donna and Paula, It appears the helicopter did the Golden valley route on Monday, not Willow Rd, which is fine by me. This morning however I would like to see the flight path for it going to the mine at 8.14 and return to Waihi at 8.22 approx. And again this morning at 8:30am. Photos were attached. It was directly above the bush beside our house according to my eyes, not following Willow Rd as discussed. Many thanks	D Fisher	C Steward	Exploration Supervisor	Helicopter flight to Wharekirauponga	Emailed C Steward to investigate.	Proposed Projects	29/05/2025 0:00	0/01/1900 9:08	Email Sent: I have emailed the Supervisor and waiting to hear back as to why the routes had been changed, this could have been weather related but will get back to you when I know. Donna Email Received: Not too worried about the change of day Donna, doesn't matter if its Monday or Thursday to me TBH, just glad Wednesday is no longer over us. As can be seen by photos they are not flying up Willow Rd as flight path says, but directly over us, if they could stick to flight path over Willow Rd that you showed me that would solve it for me, obviously we hear it regardless but it is right in our face as it is now and it is very loud. Will be interested to see flight path for those three trips this morning. Nice to see the sunshine at least!

CONCERNS - JANUARY - JUNE 2025 - NAMES & ADDRESSES REMOVED																												
Date Received	Time Received	Address	Complaint or Concern?	Issue	Details of Complaint or Concern	Recorded by	Person Investigating	Title	Type of Monitoring	Single Noise Reading	Monitor nearest caller	Vibration nearest caller	Maximum vibration	Monitor having Max Vibration	Wind Speed (m/s)	Wind Direction	Compliance?	Likely Cause of Problem	Mitigating Actions	Departmental Area	Response Date	Response Time	Person Responding	Position	Details of Response to Caller	Date of Event	Time of Event	
8/1/2025	11:12:00 AM	George St	Concern	Property	Visited Project Office to say she had a crack in her concrete in the carport. Joemine explained that we were not blasting in the Two mine anymore but would pass on the information to DP to arrange to visit next week.	JWki	JWki	Community Engagement Officer	Property	0		0	0		0			Not mine related	Concern logged and reported to management. Property inspection took place on 15 January 2025 by D Fisher & Shane Reynolds (Senior Environmental Advisor). Since the inspection, a report was provided to the property owner on 29 January 2025. The following comments from the property inspection are as follows: OGD2, staff visited 22 George St, Wahi on 15 Jan 2025 to inspect a carport concrete pad located at the rear of the property between the house and a caravan. The concrete pad had a crack running across the full width that the resident alleges was caused by vibration from blasting. The resident advised that they first noticed the crack in the north-western half of the pad in mid-Nov 2024 around the time of a large blast. Sometimes later they noticed that the crack had extended all the way through to the other side of the pad. The crack in the NW side of the pad was slightly wider than the SE side of the pad. The pad is approx. 120 mm thick. It could not be confirmed whether the concrete contained steel reinforcing. No steel or rust staining was visible around the edges of the pad. It was noted that the down pipe on the southern corner of the carport directs stormwater directly onto the ground. The closest permanent vibration monitors are located at 104 Kenney St (Rex South) and 126 Kenney St (Rex East). The approximate distances of these monitors from 22 George St are 475m and 450m respectively. There were 41 blast events in Nov 2024, the month that the crack first appeared. The vibration monitors are set to trigger at 0.75mm/s. The nearest monitors were only triggered four times in November 2024. Resource consents set a PPM limit of 5mm/s for 96% of monitored events to ensure that vibration levels do not adversely affect amenity values. This limit is lower than criteria designed to prevent damage to structures. For example, the Australian Standards AS2187.2 suggests a permissible limit of 100mm/s for reinforced concrete. Based on the low results from the permanent vibration monitors in Nov 2024 and the distance of the property from current blasting operations, OceanaGold has determined that it's highly unlikely the cracked concrete pad was a result of blasting.	Project Martha	29/01/2025	8:30:00 AM	JWki	Community Engagement Officer	A copy of the report was given to the property owner on Wednesday 29th January. As the resident was not home at the time of the call, it was left in her letterbox.	8/1/2025	11:12:00 AM	
20/02/2025	1:44:00 PM	Gladstone Rd	Concern	Property	Resident rang to say a bus had been parked at 20a Gladstone Rd which was the OGL owned section down a right of way behind her property. They appeared to be squatting and looked suspicious. Several arguments had occurred with the people in the bus and there was lots of other suspicious vehicles visiting the property. She asked if someone could check it out for her.	D Fisher	Steve Haslam	Security Coordinator	Security	0		0	0		0			Unauthorised Occupation	CLO rang Security Coordinator and asked him to visit property and move the people on. He visited the property 3 times. On 2 occasions nobody was present at the bus and on the 3rd occasion the bus had left the property. He went back the following morning and the gate had been unlatched again. The neighbouring resident had taken photos of the vehicles. The outcome was to erect a Private Property sign on the gate and padlock it. CLO emailed the Property Manager, sent the photos and asked her to action these two security measures.	Coromio								
13/03/2025	9:40:00 AM	Highland Rd	Concern	Noise	Hi team Hope you're all well and north project progressing well for you. Appreciate you have kept it keeping us up to date on activities out here. It is quite apparent now that the chopper is busy in the days now, mornings etc. We work from home quite a bit now from our home office and we are quite conscious of noise both during day and with a pleasant wake up in the morning. Is this likely to be the norm.	JWki	P Trubshaw		Noise	0		0	0		0			Helicopter	Concern logged and reported to management. Follow up with Explanation to get an understanding of what their helicopter work programme is for the next few weeks at Willows Rd, and go back to resident.	Proposed Projects					13/03/2025	9:46:00 AM		
20/03/2025	2:36:00 PM	Wilmington Tce	Concern	Vibration	Hi received: Morning Donna, sorry to hassle you with it but on the weekend. We have just had to move two more cows that have come through from one of Oceana's paddocks. The farm manager knows of the deficiency in his fencing down by the creek, up against the boundary. He has since last year when he buried one of his cows down there. He has chosen to do nothing to separate the fence at the tributary that flows down to join the creek. One of the cows is clearly in need of some husbandry as it has a large ball of s... around it's tail. You already know my thoughts on this. It would be helpful if your company can give him the message. We don't want to waste our time moving his stock off our park, I look forward to getting some confirmation that it will be sorted. Thanks	JWki	JWki	Community Engagement Officer	Vibration	0	Wilmington Tce	2.63	1.48	Central School	0			Yes	Blast MUO North	Concern logged and reported to management.	Coromio	29/03/2025	2:39:00 PM	JWki	Company Liaison Officer	Hi reply, that yes we did just have a blast.	20/03/2025	2:04:00 PM
31/03/2025	12:26:00 PM	Barry Rd	Concern	Property	Called into the Project Office to say they were concerned about stumping on part of their property and requested someone come and investigate.	JWki	Shane Reynolds	Senior Environmental Officer	Property	0		0	0		0				D Fisher to organise with S Reynolds a site visit to the property. S Reynolds on leave but back in 1 April so will arrange to visit the property once she has spoken with him. 14-4-2025: Rang and arranged inspection with property owner, for Tuesday 1 April at 3pm. Inspection took place. Did not look mining related, however due to the depth and varying angles inside the hole, it was decided to involve our Geotech Engineers to investigate and get a second opinion. 11-4-2025: Geotech Engineers visited the property, they agreed it did not look mining related, they have gone away to review their data and will come back to D Fisher with their findings which then will be relayed to the property owner. 14-4-2025: The diameter of settlement area in the yard is ~170 cm with depth 50 - 70 mm. We can obviously see the impacted area compared to surrounding, and seems the settlement is still on going there. The hole size is 130 cm depth x 48 cm width. Looking at the photos that was taken, we can see the base of that hole/cave. From the visual inspection and information, we can't find any direct impact from our active operation and historic workings (based on the model we have). I suspect that the cause is more natural related, i.e. underground run off. One of the considerations is, because the small cavity formed next to the patio has a clean ground/seems like a washed out area. Also we could see the bottom floor of it. It is their suggestion the home owner could take soil/ground investigation by independent consultant/contractor for further and more precise explanation regarding this phenomenon.	Coromio								
23/04/2025	2:30:00 PM	Cambridge Rd	Concern	Fall & Hazard	Rang to say he fell and heard the blast and it was the worst they had felt. Did not want it listed as a complaint but a concern.	D Fisher	D Fisher	Company Liaison Officer	Vibration	0	Rex West	1.48	1.48	Rex West	0		Yes	Development blast in North North & South	Blast was near a hanging wall close to existing development drive.	Project Martha	23/04/2025	2:30:00 PM	D Fisher	Company Liaison Officer	Thanks for letting me know, I will tag your call as a concern.	23/04/2025	1:46:00 PM	
22/05/2025	12:45:00 PM	Clean Rd	Concern	Noise	I am sick of the helicopter flying over my property in Cleans Road all the time.	D Fisher	D Fisher	Company Liaison Officer	Noise	0		0	0		0			Helicopter flights	Concern logged and reported to management	Exploration	22/05/2025		D Fisher	Company Liaison Officer	Offered to visit to discuss the Helicopter. 24-5-25: Visited resident to explain new helicopter flight paths. She was happy with the outcome of her concern and thanked staff for the visit.	22/05/2025	12:45:00 PM	
30/05/2025	1:55:00 PM	Willows Road	Concern	Property	Rang to say some cows from the Willows Rd farm that has been issued, some cows had pushed through a poorly maintained fence and into his property. He has put them back but they will get out again if the fence is not fence. He asked we contact the leaseholder to sort out.	D Fisher	D Fisher	Company Liaison Officer	Property	0		0	0		0			Rang Lease Holder, asked him to fix fence so cows cannot escape into neighbouring property, which he promised to do.	Proposed Projects	30/05/2025	2:30:00 PM	D Fisher	Company Liaison Officer	Let resident know that the lease holder had been informed to move the cows and secure the fencing to an acceptable standard, which he agreed to do. Also informed the Site Services Manager of the issue so he could oversee the leaseholder.	30/05/2025			
31/05/2025	9:07:00 AM	Willows Road	Concern	Property	Has received: Morning Donna, sorry to hassle you with it but on the weekend. We have just had to move two more cows that have come through from one of Oceana's paddocks. The farm manager knows of the deficiency in his fencing down by the creek, up against the boundary. He has since last year when he buried one of his cows down there. He has chosen to do nothing to separate the fence at the tributary that flows down to join the creek. One of the cows is clearly in need of some husbandry as it has a large ball of s... around it's tail. You already know my thoughts on this. It would be helpful if your company can give him the message. We don't want to waste our time moving his stock off our park, I look forward to getting some confirmation that it will be sorted. Thanks	D Fisher	S Perkins	Site Services Manager	Pd	0		0	0		0				Cows from leaseholders land	Met with Shay Perkins (Site Services Manager), he is going to walk around the area on the farm and get the fence fixed. Will report back to D Fisher when this work is complete.	Proposed Projects	3/06/2025	7:40:00 AM	D Fisher	Company Liaison Officer	Just said: Sorry, I did not have my phone over the weekend, someone else did so just getting that sorted now hopefully. Just Received: Thanks Donna, we put the second lot of cows in the paddock immediately across from the Goodhue driveway (same as last time). There wasn't much grass in there and I am unsure as to whether they have been moved since as part of his stock management program. Just Said: Hello, Shay is coming out shortly to fix the problem so look out for him if you are home. He is going to call in and chat with you if you are there. Donna	31/05/2025	9:07:00 AM
6/06/2025	11:05:00 AM	Corbett Road	Concern	Noise	Email received: Hi Donna Can you also please bring information on the tractor drilling rig operating on the farm by the house? It's the gang the past 3 days and wonder how long it would be there and if it would be working weekends. Many thanks, see you Monday Cheers	D Fisher	S Reynolds	Senior Environmental Officer -	Noise	49.9		0	0		2.5	SW		Tractor rig drilling on Willows Rd farm	Technician monitoring. Three 15 minute readings were taken. Huge hill in front of residents property. First reading = 49.48dB at 120m from rig, wind speed = 2.5m/s (SW) Second reading = 49.53dB at 10m from rig, wind speed = 2.5m/s (SW) Third reading = 48dB at 130m from rig, wind speed = 0.6m/s (SW)	Proposed Projects	6/06/2025	11:06:00 AM	D Fisher	Company Liaison Officer	Email sent: Thanks for letting me know. This incident was due to be visited on another matter on Monday 9th June, so it was agreed we would discuss this at that meeting, however resident had to cancel this meeting and was not rescheduled until Thursday 12 June where it was discussed with the property owners. They were informed this was a Geotech rig looking at ground conditions for infrastructure. Gave her the noise monitoring results and that the rig had complied under the District Plan. This was a permitted activity but said if they noticed anything particularly noisy they should contact the company and make a noise complaint.	6/06/2025		
30/06/2025	9:13:00 AM	Johnston St	Concern	Property	Rang to say their rental property had some interior cracking and wanted someone to check it. Donna visited property, quite a lot of cracking above windows, could just be from changes in temperature (moisture), will arrange G Blissett to inspect property. Asked for the closest vibration monitor data from Environmental Department. Have emailed G Blissett from Building Surveying Services Ltd, to come and inspect the property, waiting on a response.		D Fisher	Company Liaison Officer	Property	0		0	0		0			Donna visited property, quite a lot of cracking above windows, could just be from changes in temperature (moisture), will arrange G Blissett to inspect property. Asked for the closest vibration monitor data from Environmental Department, Rex South at 104 Kenney St is ~70m away. From this property, Highest reading gained at this monitor was on 14-2-2025 from a Rex production blast which measured 3.38mm/s. Have emailed G Blissett from Building Surveying Services Ltd, to come and inspect the property, property inspection to take place on Friday 11 July at 9.00am. Have let the resident know. 11 July 2025: Property inspected by G Blissett. Report received and reviewed. The cracking observed and photographed was shrinkage related and not caused from vibrational movement. 21-7-2025: A copy of the Inspection Report was hand delivered to the property owner, with a cover letter to explain the next steps under Project Martha Consent Condition 56 if they did not agree with the report findings.	Project Martha	30/06/2025	9:13:00 AM	D Fisher	Company Liaison Officer	Donna visited property, quite a lot of cracking above windows, could just be from changes in temperature (moisture), will arrange G Blissett to inspect property. Property owner happy for him to inspect the property.				