



Complaints & Concerns Raised by the Community

July - December 2023



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1.1 INTRODUCTION

This report presents an analysis of concerns and complaints received by OceanaGold (New Zealand) Limited Waihi Operation between July - December 2023 to meet the requirements of its various consents and licences.

Mining Consents and Licences:

- Martha Mine Extended Project ML 32-2388
- Correnso LUC 202.2012
- Project Martha LUC 202.000002018.857.001
- Waihi North Project MP-60541

The report summarises all complaints received during the six-month period, actions taken by the consent holder, and any resolutions. Other matters of concern raised by the community are also reported including any mediation entered by the consent holder and others with respect to operational matters and mediation outcomes (unless the parties have agreed to keep such confidential).

Section A reports on the complaints received in respect of the Martha operations 1 complaint was received during the reporting period.

Section B reports on the complaints received from the Correnso Project operation. No complaints were received during the reporting period.

Section C reports on the complaints received from residents living in the Project Martha area. 5 complaints were received during the reporting period.

Section D reports on complaints received from residents living in proposed project areas. 5 complaints were received during the reporting period.

Section E reports on any concerns raised by residents (people who do not wish to make a formal complaint but have raised the matter as a concern only). 4 concerns were received during the reporting period.

1.2 Managing Complaints

Currently the procedure for receiving complaints continues to be:

The Waihi Operation Community Engagement Line is a twenty-four-hour service that deals with queries, concerns, and complaints. This service was initiated as part of our original consent conditions. It provides an important way for members of the community to contact us.

All complaints and concerns regarding the mining operation (Martha and exploration activities) are received by the Company Liaison Officer (CLO). A free phone number (0800 924 444) was established to simplify the Waihi community's access to the Waihi Operation. The service is available on a 24 hour 7 days per week basis. If a call is made before 9.00am, or after 4.00pm, it is diverted to an answerphone.

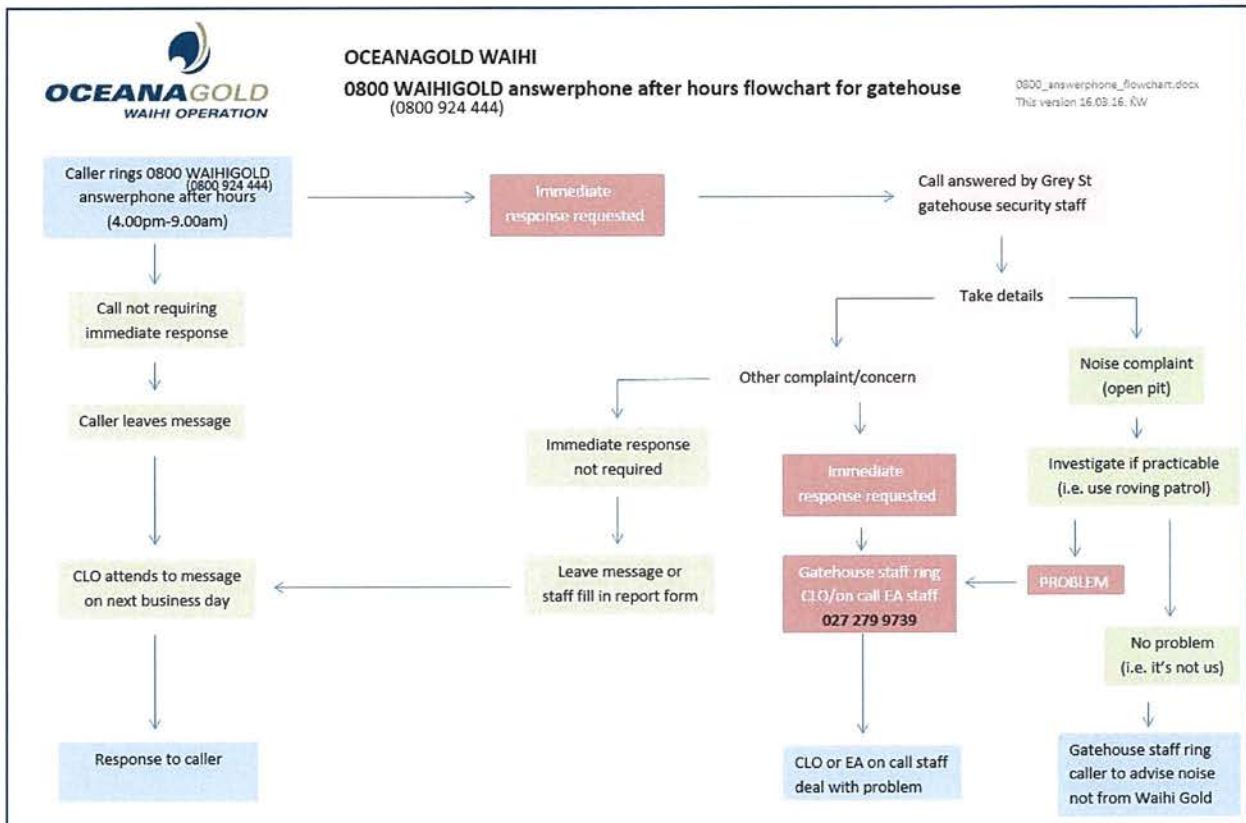
External Affairs and Social Performance (EASP) staff are rostered to cover weekends, public holidays, and the CLO's absence. In addition, Waihi Operation main office phone is available between 8:00am and 5:00pm during the working week.

If a call does not require an immediate response (for example complaining about blast vibration) information can be recorded on the answerphone and is logged with a selection menu for attention by

the community team on their next day of work. A member of the Community team will get back to the caller the next business day if this has been requested.

If a concern or complaint needs to be dealt with immediately (for example a noise complaint) by pressing '1' a caller will be connected to a member of our security staff. A roving patrol can be dispatched to check on any noise sources on site, and if necessary, will contact the CLO or if a weekend, a member of the community team.

The flow chart below was designed to walk people through the process. This process continues to work well without any major problems.



The 0800 Community Engagement Line contact phone number is currently printed in the monthly Update newsletters published in the HC Post, monthly Mining Matters newsletter and in promotional material on the OceanaGold Website and our Face Book page.

Complaints and Concerns received by the Waihi Operation are registered and then logged into the complaints database. Complainant details are recorded, as is the nature of the complaint or concern and all are acted upon. Sound monitoring is undertaken (if required) after receipt of a noise complaint, and blast vibration data is obtained from Blasthub following a blasting-related complaint. The source of the effect is investigated and located wherever possible and appropriate mitigation action taken where practicable. All the relevant monitoring data and mitigation actions are recorded in the database. Complainants are informed of the monitoring results, the outcome of any investigation and the mitigation action taken.

Information in this report that identifies and relates to private individuals is expected to be kept confidential.

1.3 Vibration

Specific actions taken during the reporting period to maintain and improve blasting practices and systems continue to be:

- Blasthub continues to provide blast results in real time. The vibration monitoring hardware system and web-based reporting system have been installed for all mining areas. The system reports real-time vibration data for review and verification, records blast design parameters, provides for recording of complaints and allows effects from proposed blast designs to be assessed prior to firing.
- The Blast Vibration Mitigation Plan ensures existing procedures can be reviewed using recent vibration history and 'tightening' of blast design parameters to reduce vibration levels if required.
- The CLO continues to give advanced warning of production (stope) blast events to those residents living within operational project areas, who wish to be kept informed along with schools and various businesses around town. Blast notification warning devices have been distributed to residents who had requested them and are working well. Other tools used for notification include email and text.
 - As the Martha Mine was not operational during the reporting period, no residents needed to be notified.
 - Project Martha Underground operations - 20 by text and 9 by email.
 - Correnso Underground operations - 26 by text and 5 by email.
 - Blast times are also loaded daily onto the Waihi Operation website and can be found at www.waihigold.co.nz
- A map of the Correnso Underground development along with a map of the Martha Underground and associated surface monitoring networks are available on the Waihi Operation website so residents can visualise where mining operations and blasting is taking place.
- Under Condition 22 a) of the Correnso Consent Conditions and Condition 48 of the Project Martha Consent Conditions, at the start of each calendar month a two-dimensional plan showing the existing mining and the proposed areas of mining activities during that month are loaded in the monthly publications (Mining Matters).
- Printed copies of Mining Matters are circulated to over 900 properties. Electronic copies to 36 business owners, 57 other interested parties, including residents and Hauraki District Council.
- Hard copies are also available at the Gold Discovery Centre, HDC Offices, and Real Estate Agents in Waihi, Katikati & Waihi Beach areas.

2 vibration complaints were received during the reporting period.

Note: Refer to Appendices for details of complaints.

1.4 Felt & Heard

1 complaint was received from the Project Martha (Rex mining area).

Note: Refer to Appendices for details of complaints.

1.5 Noise

5 noise complaints were received during the reporting period.

1 noise complaint was received from a resident living in the Project Martha area rang to say he was hearing banging at night coming from the mine which had woken him up, and he could hear it now. Technician sent to investigate noise source, reported back that the noise was probably coming from a factory across the road from him, this information was relayed back to the complainant.

4 noise complaints were received due to helicopter activity in the Proposed Project area.

Note: Refer to Appendices for details of complaint.

1.6 Staff Behaviour

1 staff behaviour complaint was received during the reporting period. The complaint received was from a resident living next door to a company owned short term stay, who rang the OceanaGold Property Manager to say the property's rubbish bins had blown over in the high winds and rubbish was blowing everywhere.

Note: Refer to Appendices for details of complaint.

1.7 Complaints Referred from Council

Hauraki District Council (HDC) and Waikato Regional Council (WRC) advise the Waihi Operation of any complaints they receive. 1 noise complaint was received from Hauraki District Council during the reporting period, from a property owner complaining of helicopter movement over his property (included in 1.7 of this report).

Note: Refer to Appendices for details of complaints.

1.8 Concerns

4 concerns were received during the July – December reporting period, all were from the Project Martha area.

1 property concern was received, from a user of the pit rim walkway, who rang to say they had observed a motorbike riding the track and was concerned for users' safety. Security camera footage was obtained and passed on to police who dealt with the offender.

1 communication concern was received regarding a newspaper Update regarding sponsorship of the Waihi Beach Hop event.

1 vibration concern was received during the reporting period. The property owner could feel vibration beneath his property and thought it was due to mining currently taking place beneath his property and a crack that had formed on the exterior corner of his house. It was explained to him that OceanaGold were not mining under his property and referred him to the Mining Matters on the website. He suggested he may go to Council about this, and CLO agreed this was probably a good first step considering how far away he was from any mining activities.

1 AEP concern was received during the reporting period, resident was disappointed and did not agree that she did not receive a payment.

Note: Refer to Appendices for details of concerns.

2 SECTION A – MARTHA OPEN PIT

2.1 Summary Results

Complaints received during the July - December 2023 are summarised in the table below. With limited work and no blasting or any other mining activity occurring in the open pit, no complaints were received from mining operations. However, 1 complaint was received from a neighbouring resident regarding staff behaviour and is summarised in the table below and in 2.2.

| Type | Number | Period |
|-----------------|--------------|----------|
| Staff Behaviour | 1 | July |
| | Total | 1 |

Table 1 Summary results of complaints by type received during the January – June 2023 period from the Martha Mine project area.

Summary results of complaints by type received during the July - December 2023 period from the Martha Mine project area.

Martha Complaints - July - December 2023

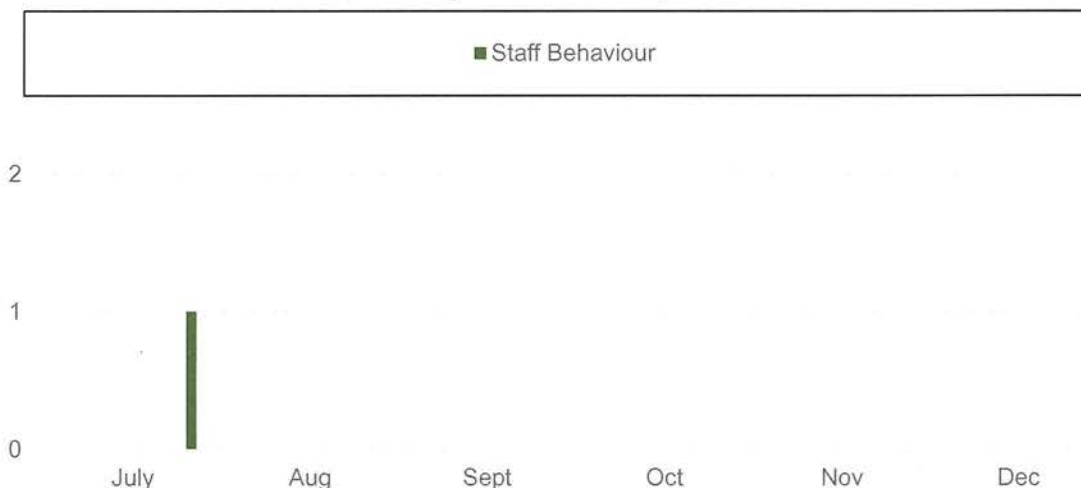


Figure 1 Martha Mine complaints by month for the July - December 2023 reporting period

2.2 Staff Behaviour

1 staff behaviour complaint was received during the reporting period. The complaint received was from a resident living next door to a company owned short term stay, who rang the OceanaGold Property Manager to say the property's rubbish bins had blown over in the high winds and rubbish was blowing everywhere.

For details and mitigating actions please refer to complaint's summary in Appendix 1 of this report

3 SECTION B – CORRENZO UNDERGROUND MINE

With limited work and blasting being carried out in the Correnso mining area, no complaints were received in relation to the Correnso Underground mining area during the reporting period.

4 SECTION C – PROJECT MARTHA

4.1 Summary Results

Complaints received during the July - December 2023 reporting period are summarised in the table below.

| Type | Number | Period |
|---------------|----------|-----------------|
| Vibration | 2 | July - December |
| Felt & Heard | 1 | July |
| Noise | 1 | September |
| Communication | 1 | July |
| Total | 5 | |

Table 2: Summary results of complaints by type received during the January – June 2023 period from the Project Martha area.

Project Martha - July - December 2023

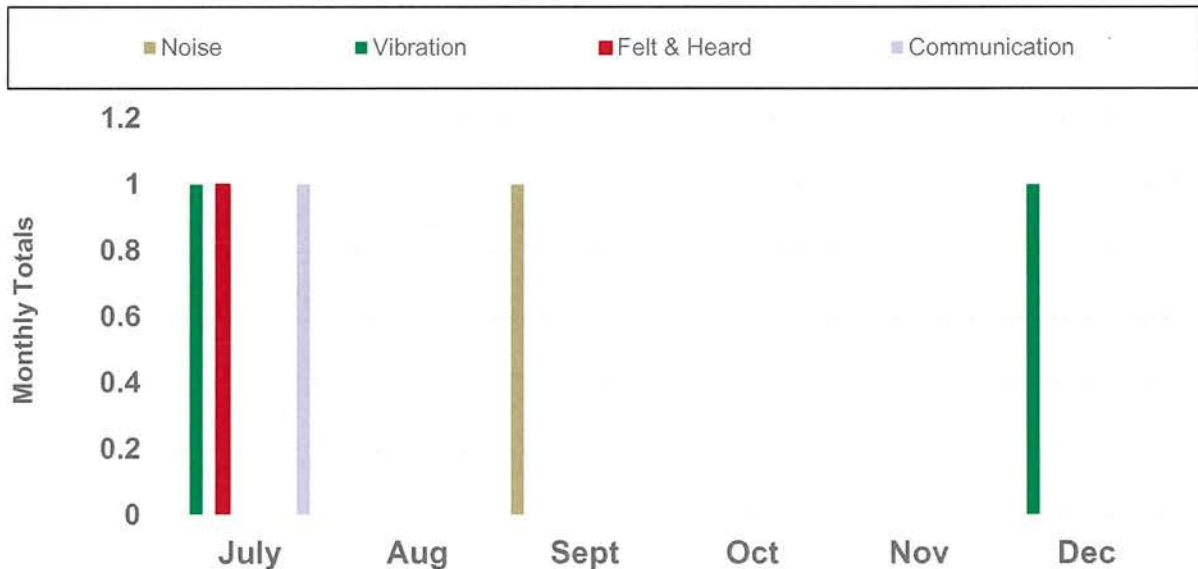


Figure 2: Project Martha complaints by month for the July - December 2023 reporting period

4.2 Vibration

2 vibration complaints were received from 2 separate locations. 1 from a resident living in Moresby Ave who was concerned about any damage being caused to her property from blasting and requested a monitor be installed at her property to check vibration levels. This was carried out, on the majority of blast events were below the vibration trigger level of 0.75mm/s, the results of this monitoring were passed on to the property owner. This resident has since sold the property and left the district.

The other complaint was from a Kenny St resident who rang to say the blast was huge and wanted to know the location blasting occurred. CLO rang her back and let her know the location and apologised for disturbing her.

For details and mitigating actions please refer to complaint's summary in Appendix 2 of this report.

4.3 Felt & Heard

1 felt & heard complaint was received from a Moresby Avenue resident who rang to say the blast was felt and was very loud at their location.

For details and mitigating actions please refer to complaint's summary in Appendix 2 of this report.

4.4 Noise

1 noise complaint was received from a resident living in the Project Martha area rang to say he was hearing banging at night coming from the mine which had woken him up, and he could hear it now. Technician sent to investigate noise source, reported back that the noise was probably coming from a factory across the road from him, this information was relayed back to the complainant.

For details and mitigating actions please refer to complaint's summary in Appendix 2 of this report.

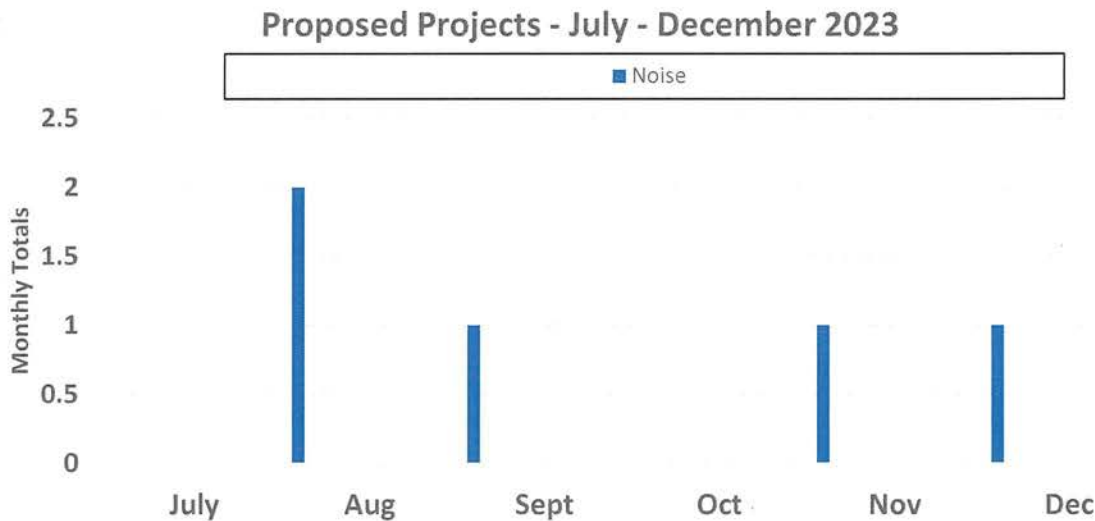
5 SECTION D – PROPOSED PROJECT COMPLAINTS

Complaints received during the July - December 2023 from the proposed Waihi North Project are summarised in the following table.

| Type | Number | Period |
|--------------|----------|-------------------|
| Noise | 5 | August - December |
| Total | 5 | |

Table 3: Summary results of complaints by type received during the January – June 2023 period from activities related to the Proposed Waihi North Project.

Figure 3: Proposed Waihi North Project complaints by month for the January – June 2023 reporting period



5.1 Noise

5 Noise complaints in total were received, 4 directly to the Company and 1 was received by HDC, all from helicopter activity. The pilot carrying out work for OceanaGold was instructed to avoid flying over these properties which was carried out. On 2 occasions complaints received were investigated and deemed not to be linked to OceanaGold activities (for example Powerco checking power lines), this was relayed to the complainant. One complaint received, was from an anonymous caller.

For details and mitigating actions please refer to complaint's summary in Appendix 3 of this report.

6 SECTION E – CONCERNS RAISED

Concerns are defined by residents who do not wish to make a formal complaint but have raised the matter as a concern only.

6.1 Summary Results

4 concerns were received during the July - December 2023 period, 3 from the Project Martha area, and 1 from the Correnso Project area. These are summarised in the following table.

| Type | Number | Period |
|---------------|----------|-----------|
| Property | 1 | September |
| Communication | 1 | July |
| AEP | 1 | July |
| Vibration | 1 | November |
| Total | 4 | |

Table 4 Summary results of concerns raised by type received during the July - December 2023 period.

Concerns - July - December 2023



Figure 4: Concerns by month for the January – June 2023 reporting period.

6.2 Property

1 property concern was received from a user of the pit rim walkway, who rang to say they had observed a motorbike riding the track and was concerned for users' safety. Security camera footage was obtained and passed on to police who dealt with the offender.

For details and mitigating actions please refer to complaint's summary in Appendix 4 of this report.

6.3 Communication

1 communication concern was received during the reporting period. A Baker Street resident rang concerned about a newspaper Update regarding sponsorship of the Waihi Beach Hop event.

For details and mitigating actions please refer to complaint's summary in Appendix 4 of this report

6.4 AEP (Amenity Effects Programme)

1 AEP concern was received during the reporting period from a Russell Street resident who was disappointed that she did not receive a payment.

For details and mitigating actions please refer to complaint's summary in Appendix 4 of this report

6.5 Vibration

1 vibration concern was received during the reporting period. The property owner could feel vibration beneath his property and thought it was due to mining currently taking place beneath his property and a crack that had formed on the exterior corner of his house. It was explained to him that OceanaGold were not mining under his property and referred him to the Mining Matters on the website.

For details and mitigating actions please refer to complaint's summary in Appendix 4 of this report

MARTHA COMPLAINTS - JULY - DECEMBER 2023

| Date Received | Time Received | Complaint or Concern? | Issue | Details of Complaint or Concern | Recorded By | Person Investigating | Title | Mitigating Actions | Departmental Area | Response Date | Response Time | Person Responding | Position | Details of Response to Caller | Date of Event |
|---------------|---------------|-----------------------|-----------------|---|-------------|----------------------|------------------------------|--|-------------------|---------------|---------------|-------------------|------------------|---|---------------|
| 4/07/2023 | 12:32:00 PM | Complaint | Staff Behaviour | Property Manager received a complaint from a neighbouring property to a company owned short term stay that the rubbish bins had blown over in the wind, | J Wiki | J Wiki | Community Engagement Officer | Complaint logged and reported to employee in charge of short term stays (Lisa North) | Mine | 5/07/2023 | 10:00:00 AM | S Primmer | Property Manager | Rubbish collected and bins put undercover. Property Manager informed neighbour. | 4/07/2023 |

PROJECT MARTHA COMPLAINTS - JULY - DECEMBER 2023

| Date Received | Time Received | Address | Complaint or Concern? | Issue | Details of Complaint or Concern | Recorded By | Person Investigating | Title | Type of Monitoring | Monitor nearest caller | Vibration nearest caller | Maximum vibration | Monitor having Max Vibration | Compliance? | Likely Cause of Problem | Mitigating Actions | Departmental Area | Response Date | Response Time | Person Responding | Position | Details of Response to Caller | Date of Event | Time of Event |
|---------------|---------------|-----------------|-----------------------|---------------|--|-------------|----------------------|------------------------------|--------------------|------------------------|--------------------------|-------------------|------------------------------|-------------|--|---|-------------------|---------------|---------------|-------------------|------------------------------|---|---------------|---------------|
| 14/07/2023 | 11:25:00 AM | Moresby Ave | Complaint | Vibration | Popped into Project Office to see about vibration from the blasting as it is having an effect on her house, she wanted to know about having a monitor at her property. This will be arranged once the monitors are back from calibration. Complainant's husband passed away two weeks ago and she is feeling a bit out of sorts. She just wants to know what vibration she is receiving. | J Wiki | J Wiki | Community Engagement Officer | Vibration | | 0 | 0 | | | Martha North Blasting | Speak to Environmental team to install roving vibration monitor. A roving vibration monitor was placed at 44a Moresby Avenue, Waihi over the period from 21st of July to 28th of July 2022. The monitor was again placed at 44a Moresby Avenue from 3rd of August to the 15th of August 2022 to collect further data. The monitor was placed at 44a Moresby Avenue for a further week from the 17th August until the 23rd August. Six Martha Underground blast events were recorded at permanent monitoring locations during the monitoring period. The roving monitoring results have been compared to four other nearby compliance monitors: Islington Terrace, Central School, Waihi CBD, and Pensioner Flats. The vibration results recorded at the roving monitor at 44a Moresby Avenue do not appear elevated above what would be | Project Martha | 11/01/2023 | 3:00:00 PM | J Wiki | Community Engagement Officer | Supplied vibration monitoring report to resident. | | |
| 1/07/2023 | 4:23:00 PM | Seddon St | Complaint | Felt & Heard | Txt received: Just felt that one was loud too. | J Wiki | J Wiki | Community | Vibration | Waihi CBD | 1.23 | 2.01 | Central School | Yes | Blast MUG | Complaint logged and reported to management | Project Martha | 4/07/2023 | 7:55:00 AM | J Wiki | Community | Text sent: Sorry for the late reply I will log your call and let | 1/07/2023 | 4:22:00 PM |
| 6/07/2023 | 11:14:00 AM | Margaret Street | Complaint | Communication | Resident came into the Project Office going off about the latest Update in the HC Post. 35 years and this company has not done a thing. Those pricks have done F all and they are Fkg liars. He was swearing sl loud that I asked him to leave. I said I was not listening to this and he should go. He said he wanted to talk to the manager I said the manager was not here, he said he was going to | J Wiki | J Wiki | Community Engagement Officer | Vibration | Waihi CBD | 0 | 0 | Central School | Yes | Blast MUG | Complaint logged and reported to management. P Lowe, to arrange for a panic alarm to be installed at the Project Office. Also upgrade of security cameras to include audio. | Project Martha | 4/07/2023 | 7:55:00 AM | J Wiki | Community | Text sent: Sorry for the late reply I will log your call and let | 6/07/2023 | 11:14:00 AM |
| 15/09/2023 | 12:20:00 PM | Gilmour St | Complaint | Noise | Phoned to say he has heard banging at night coming from the mine it woke him up, also said he heard it again now. | J Wiki | J Wiki | Community Engagement Officer | Noise | | 0 | 0 | | | | Complaint logged and reported to management. | Project Martha | 15/09/2023 | 1:08:00 PM | J Wiki | Community Engagement Officer | JW sent Environmental Tech to investigate noise source. No mine work is being carried out in this area. Noise source possibly coming from Bakers Glass as they are located across the road from complainants property. Phoned resident back and explained that to him, he also added he heard the same | ##### | 12:20:00 PM |
| 20/12/2023 | 8:04:00 AM | Kenny St | Complaint | Vibration | Complainant rang to say, the blast that went off was huge, where was it and how deep. | J Wiki | D Fisher | Company Liaison Officer | Vibration | Rex West | 3.01 | 3.01 | Rex West | Yes | Blast in Martha South, close proximity to property | Blast Martha South (Rex) 138m deep Rex West closest monitor to resident and highest reading 3.01mm/s. DF txt with depth and location. | Project Martha | 20/12/2023 | 8:54:00 AM | D Fisher | Company Liaison Officer | Donna Fisher rang complainant back with blast details, no reply so sent the following text: Morning The blast this morning looks to be close to you at a depth of 138m. If you look at your mining matters the green line under your property is where there is planned mining this month. I have logged your complaint and reported it to the Engineers underground. Sorry to have disturbed your morning. I hope you both have a lovely Christmas. Donna | ##### | 8:04:00 AM |

PROPOSED PROJECTS COMPLAINTS - JULY - DECEMBER 2023

| Date Received | Time Received | Address | Complaint or Concern? | Issue | Details of Complaint or Concern | Recorded By | Person Investigating | Title | Type of Monitoring | Likely Cause of Problem | Mitigating Actions | Departmental Area | Response Date | Response Time | Person Responding | Position | Details of Response to Caller | Date of Event | Time of Event |
|---------------|---------------|--------------|-----------------------|-------|---|-------------|----------------------|------------------------|--------------------|---|---|-------------------|---------------|---------------|-------------------|-------------------------|---|---------------|---------------|
| 23/08/2023 | 9:41:00 AM | Heath Rd | Complaint | Noise | Email Received: Hi Kyle the helicopter hours landing , taking off - hovering - are getting ridiculous it even flies on Saturdays and Sundays - Back Hill and Winner Hill form a perfect funnel to us. - there is no respite. Im over it. | K Welton | K Welton | EASP Superintendent | Noise | Helicopter flights to Wharekairauponga | Flying in extra staff to Wharekairauponga for exploration works. | Exploration | 23/08/2023 | 10:54:00 AM | K Welton | EASP Superintendent | Email Sent: Thanks for your email. We continue to make best endeavours to minimise the impact of our helicopter activity. I've had our Exploration Team look at the logs for the past few weekends, and across the past 12 weekends there has only been about 5hrs of helicopter activity. With several weekends across that period where no helicopter works were undertaken at all. Today we've had increased charters, due to having to transport more than usual staff and contractors to our Wharekairauponga site – apologies for this. It's worth noting that the helicopter charter company we use, also | 23/08/2023 | |
| 23/08/2023 | 9:45:00 AM | | Complaint | Noise | Unknown text received - did not supply name: When is this helicopter going to stop ..this is ridiculous. | K Welten | K Welten | EASP Superintendent | | Helicopter flights to Wharekairauponga | Spoke to Supervisor - C Steward and she gave the following explanation re increase in helicopter activity: Today we have had increased helicopter charters due to having to transport more than usual staff and contractors to our Wharekairauponga site. | Exploration | 23/08/2023 | 10:55:00 AM | K Welton | EASP Supervisor | Text Sent: Hi, thanks for getting in touch. I'm sorry but I don't have this number saved? Today we have had increased helicopter charters due to having to transport more than usual staff and contractors to our Wharekairauponga site, Apologies. Text Received: Its not just today Kyle, its every day every week. | 23/08/2023 | |
| 14/09/2023 | 1:23:00 PM | Paeroa | Complaint | Noise | Email received from L Robcke HDC: Hi Donna. I am wanting to enquire about helicopter flights over Waihi town. Below is text from a complaint (from the Bradford St area of town) that we received on Tuesday 12 Sept. I am wondering, are you able to advise if the helicopter flights were mine/Oceana Gold related? Recently there has been a marked increase in helicopter flying over Waihi town, mostly from the direction of the mine. They all tend to be generally low because they have just taken off, they mostly route over us and go through the gorge towards you in Paeroa. Today there was a white blue twin tail helicopter flew over our house at approx. 2-300 feet ... Whilst I understand you don't directly control these flights they all originate in Waihi area so I would appreciate you passing my complaint on to your contacts at the operations in this area that operate Helicopters. From time to time you grant permission also for helicopter flying e.g. the pop concert at the fields in Waihi each year. Hopefully you specify that this practice is not allowed and that routing from the mine should be done directly out of town not over it. | D Fisher | C Steward | Exploration Supervisor | | | Forwarded complaint on to C Steward Exploration Supervisor to investigate. | Exploration | 14/09/2023 | 2:30:00 PM | D Fisher | Company Liaison Officer | Emailed L Robcke to say that the helicopter used for mine work is yellow and blue and is not a twin tail chopper. We were not flying in that area on the date specified by the resident so not mine related. Added that Powerco had been using a chopper for line maintenance recently and a lot of orchard and farm spraying using choppers at the moment. | 12/09/2023 | |
| 29/11/2023 | 2:00:00 PM | Mathers Road | Complaint | Noise | Reception took the following phone call: Complainant rang wanting to make a complaint about the helicopter that was flying over her property this morning as she thought it was an OceanaGold helicopter. She wasn't happy as it was flying very low and caused her calves to trample everywhere. | S Pickard | | | | PowerCo checking powerlines | Checked with Company Liaison Officer who informed her it was not OceanaGold, probably PowerCo checking powerlines, and suggested she contact them. | Exploration | 29/11/2023 | 2:00:00 PM | S Pickard | Receptionist | The receptionist reassured her it wasn't ours and she was fine and gave her the suggestion that it may have been PowerCo as they are currently carrying out powerline checks in the area, flying low over properties. | 29/11/2023 | 9:00:00 AM |
| 2/12/2023 | 3:32:00 PM | Heath Rd | Complaint | Noise | K Welten received a text on his personal phone number "The noise is ridiculous. Its Saturday Afternoon". Kyle advised that he was out of town, and that the appropriate channel for noise complaints was the 0800 number, which was available 24/7. Suggested he call the number, and someone will be assigned to investigate the source of the noise, and if excessive have the operation ceased. | K Welton | | | | Complainant did not say what the noise source was | Unknown noise source as complainant did not ring 0800 number so unable to identify operational area of concern. | Exploration | 2/12/2023 | 3:58:00 PM | K Welton | EA Manager | Complainant chose not to call the number and complainant responded to Kyle Welten by saying: "Thanks, don't trust anybody else at your company. Have rung noise control". | 2/12/2023 | 3:32:00 PM |

CONCERNS - JULY - DECEMBER 2023

| Date Received | Time Received | Address | Complaint or Concern? | Issue | Details of Complaint or Concern | Recorded By | Person Investigating | Title | Type of Monitoring | Likely Cause of Problem | Mitigating Actions | Departmental Area | Response Date | Response Time | Person Responding | Position | Details of Response to Caller | Date of Event | Time of Event | |
|---------------|---------------|-------------------------|-----------------------|---------------|--|-------------|----------------------|--|--------------------|---|---|-------------------|-----------------|-----------------|-------------------|------------------------------|---|---|---------------|------------|
| 6/07/2023 | 11:30:00 AM | Baker St | Concern | Communication | Resident was concerned that the Update has an OceanaGold header and much of the text over the two pages details projects that happened well before OGC took over. In particular he was annoyed that the text stated 'We initiated and have been the proud major sponsor of the Beach Hop Warm Up Party in Waihi for over a decade.' He said that this is not true, that he initiated Beach Hop in his capacity as co-ordinator of Go Waihi. I said I did not think that was the case as Kelvyn Eglinton and I had discussed the idea before Waihi Gold offered to be the major sponsor in a conversation Kelvyn subsequently had with Noddy Watts. Resident said that Kelvyn was introduced to him as a member of the Whangamata Surf Lifesaving Club, not as Newmont Waihi Gold EA Manager. | K Wilson | K Wilson | | | Communications made by OGL in newspaper | Concern logged and reported to management | Project Martha | 6/07/2023 0:00 | 0/01/1900 11:30 | K Wilson | | K Wilson replied, saying that, even if that was so, it would have soon become obvious that Kelvyn was speaking on behalf of Waihi Gold, not the surf club. Resident said that still doesn't alter the fact that OGC is making it look as if the company has been involved in 35 years of projects and sponsorships. I replied by quoting the first sentence from the Update. 'In May, our Waihi operation celebrated 35 years since the first gold pour as a modern mine. During this time, we have been proud to be part of the Waihi and wider community. In this Update we take the opportunity to look back on some of the milestones and our achievements as we have worked together.' He still felt it was misleading. Resident was also disappointed that Go Waihi was not mentioned. I said that in hindsight it could have been a good idea to add 'in association with Go Waihi' in the Beach Hop text, but that would still not alter the fact that the Beach Hop Warm Up Party only goes ahead because the mine – in this case now OGC – continues to be the major sponsor. Resident then said that OceanaGold had 'taken over' the branding of the event by calling it the 'OceanaGold Beach Hop Warm Up Party'. I said I was aware of this, but not involved in the discussions with the new Go Waihi committee which led to this, but in my opinion, it was quite usual for major sponsors to request that their name be included in the title. Resident said we had 'stolen the brand'. I said I did not think that was the case. He said that I could spin things any way I liked as that had always been my job, but he remained unhappy with the text of the Update and my explanation. | 6/07/2023 | 11:30:00 AM | |
| 27/07/2023 | 6:19:00 PM | Russell St | Concern | AEP | Email Received: I just received a letter my address is not eligible for AEP any more, as monitoring data shows no amenity lost. Considering there are no monitors on my street, and the closest one is Central School which shows that there WERE blasts of over 1.5 in July alone. There are no monitors at all west of Central School. You did monitor my property once, and the batteries went flat after 1 day, and the next few days it was there, before it went flat again,, there weren't any blasts. So if that is monitoring, I disagree. If no permanent monitor is placed any further west than Central School, then Central School vibrations should be applied. | J Wiki | J Wiki | Community Engagement Officer | Vibration | | Concern logged and reported to management | Project Martha | 28/07/2023 0:00 | 0/01/1900 8:03 | J Wiki | Community Engagement Officer | Good morning The vibration levels recorded at each monitoring location for a given blast are used in a calculation to predict the vibration levels that would've been received at each property. This calculation is based on the distance from each property to the blasting location. Therefore even if the Central School monitor has recorded 1.5 mm/s for a blast, because your property is further away from the blasting location, the vibration level at your property may not be greater than 1.5 mm/s. Additionally, the AEP period is for January – June 2023, so July was not covered, that will be the next period. The letter says that your address did not qualify this time round but may qualify for the next round July – December 2023. Regards | 27/07/2023 | 6:19:00 PM | |
| 7/09/2023 | 1:38:00 PM | Macky Street | Concern | Property | Rang to say on their morning walk around the pit rim walkway they noticed someone riding a motorbike around by the pumphouse. They thought it was dangerous and wanted to report the incident. D Fisher thanked them for ringing and said she would look into it. | D Fisher | P Lowe | Senior Business Partner - Health & Safety & Enviro | Property | Youth riding moped around pit rim walkway | D Fisher emailed S Perkinson to inform him of concern and asked him to look on any cameras in the pumphouse vicinity to see if he could identify the person riding the motorbike - nothing captured. 12/9/2023 - D Fisher witnessed a youth on motorbike entering the pit rim walkway at the top of Martha St, alerted security, captured on CCTV at the main office. Emailed H North Waihi Police photos and told him of this concern from the week before, he will look into it. 12/9/2023 - Email received from H North Waihi Police saying he did not | | Project Martha | 18/09/2023 0:00 | 0/01/1900 15:54 | D Fisher | Company Liaison Officer | Tried ringing resident on several occasions last week but no reply. Rang today and left a message on their answerphone to let her know the outcome. | 7/09/2023 | 8:00:00 AM |
| 1/11/2023 | 4:25:00 PM | Waihi - Whangamata Road | Concern | Vibration | Rang to say over the past few weeks during the night, they have been feeling vibration under their bed. They claimed it was from the mining that OceanaGold were currently doing beneath their property. D Fisher explained to the resident that there was no mining beneath his property and explained the areas the Company were mining. She said she would be very surprised if any current mining activities would be having an effect on his property. The Company also did not blast during the night. She referred him to the company website to the latest Mining Matters where he could see exactly where the current mining operations were (below the pit and in the Rex mining area). Resident also said he had noticed a crack on and exterior corner of the house and was considering going to Council about this. | D Fisher | | Company Liaison Officer | | | This resident may be confused with the proposed services trench for the Waihi North Project. | Project Martha | 1/11/2023 0:00 | 0/01/1900 16:25 | D Fisher | Company Liaison Officer | Concern logged and reported to the Management team. | | | |