

Changes to your Rates

What's new for 2025/2026?

Property rates instalment due dates

Following community feedback about receiving three rates invoices in October last year, (HDC rates, HDC water rates and WRC rates), we've changed the property rates instalment due date months to September 2025 and March 2026.

Wastewater rates move to water invoices

From 1 July 2025 the wastewater rate you pay will move from your Property Rates invoice to your Water Rates invoice. If your property uses a septic tank, you won't see any change.

Water rates invoicing schedule

We've made some changes to our water meter reading and invoicing schedule. Check the billing months to see if your location has changed at www.hauraki-dc.govt.nz/property-rates/water-rates-instalment-dates



View your rates for 2025/26

Use our online address search tool to check your property rates and water rates for this financial year at www.hauraki-dc.govt.nz/property-rates/rates-search



Paying your rates

Have a Direct Debit with us?

If you're already set up with direct debits for rates and/or water, there is no immediate change to them. Your payments will continue as normal. We'll notify you once our annual Rates direct debit recalculation process is complete.

Have an Automatic Payment set up?

You'll need to update these yourself through your bank. Contact us if you need help in working out what you will need to pay to cover your rates and/or water to 30 June 2026.

Water Invoices

Your water bill now consists of three charges.



Water Connection

A fixed charge of \$243.36 per water connection per annum.

This pays towards the cost of infrastructure and maintenance to bring water to your water meter. It also includes water meter readings and water meter renewals.



Water Consumption

Covers the cost of treating the actual water used, with stepped levels of pricing based on consumption:

- Up to 200 cubic metres = \$4.27
- 200-400 cubic metres = \$3.07
- Over 400 cubic metres = \$2.61



Wastewater Connection

A fixed charge of \$847.56 per pan/toilet per annum. A residential property is considered 1 pan.

This covers the cost of infrastructure and treatment of the wastewater coming from your toilets, so it can be safely discharged back into the environment.

Waikato Waters Ltd

Te Mana o Te Wai, Te Mana o Te Tangata – Healthy Water, Healthy People

It's official! Hauraki District Council, along with six other Waikato councils formally signed the Shareholders' Agreement for Waikato Waters Limited (WWL) on Monday 25 July. This marks the company's official incorporation as a joint council-controlled organisation (CCO), making Waikato Waters Ltd the largest joint water CCO in New Zealand.

Hauraki District will transition into Waikato Waters Ltd on 1 July 2027. Until then, it's business as usual. The only change you'll see for now is the Wastewater Rate included on your water bill rather than your land rates bill. Stormwater management remains with HDC.

Waikato Waters: your top 5 questions answered

1

Who owns Waikato Waters?

Hauraki, Matamata Piako, Ōtorohanga, South Waikato, Waipā, Waitomo and Taupō, district councils jointly own the company on behalf of their communities.

2

Why is a waters CCO needed?

Pooling resources gives our councils the scale and investment power needed to meet tougher water standards, plan for growth, and protect our waterways for future generations.

3

Will my water bills change?

In the short term, pricing will remain consistent with each council's current plan. Longer term pricing will be set by Waikato Waters.

4

What about iwi involvement?

The agreement commits to building strong, strategic partnerships with iwi, reflecting Treaty settlement obligations. In addition, each council maintains its own unique relationship with Iwi and hapu in their rohe.

5

What is the status of Taupō District Council?

Taupō District Council is a Stage 1 shareholder having chosen for now to go with a stand alone water services delivery model. They will review this position within the next two years. However they remain a shareholder of Waikato Waters Ltd and will be using shared services such as procurement.

For more information about Waikato Waters visit www.waikatowaters.co.nz

Save up to \$805 off your rates bill

On 1 July 2025, the rates rebate income threshold per household increased. This means you could be eligible for a rates rebate of up to \$805.

Are you a SuperGold Card holder*? If so, then your income threshold is higher.

Check your eligibility and apply online at <https://www.hauraki-dc.govt.nz/property-rates/rates-rebates-scheme> or contact your local Council.

If you qualify, your completed application must be received by your local council by 30 June 2026.

*A copy of your signed SuperGold Card must be included with your application.