

Nau mai haere mai Hauraki District



3 June 2025

It's great to have you here

Need to get hold of us?

If your enquiry is urgent and requires immediate attention, e.g. a water pipe break, flooding, roaming dogs, excessive noise, stock on the road, a safety issue etc., phone 24/7 on 07 862 8609 or 0800 734 834.

For less urgent enquiries log a request for service on our website, Facebook message, email, use the Antenno app or phone us.



Stay in the know Get Antenno!

Antenno is a free mobile app, where you will get real time council alerts and notifications, direct to your mobile phone. You can also use the app to message us about things that need fixing, or to give us feedback.



Land drainage

There are a few rules about urban and rural drainage that you need to know about, especially if you have our drains, stopbanks, floodgates or pumps on your property.

You'll find everything you need to know at www.hauraki-dc.govt.nz/rules-regulations-licences/bylaws

Water resilience on the Plains

To ensure you have water during peak demand periods, farms and rural properties should have 24 hours of on-site storage. HDC is able to supply the 24 hour demand, but not necessarily peak demand to the rural areas. Should there be an extended disruption of the HDC water supply, we can offer support with water tankers to assist in topping up your storage tanks.

Find out more at www.hauraki-dc.govt.nz/water/water-network



Vote 2025

Be sure to vote in our local government elections this October. Learn more and update your address details at www.hauraki-dc.govt.nz/council/elections/enrol-to-vote

Stock crossings

Find out more about the Hauraki Plains Roads, Stock Crossing Bylaws and permits at www.hauraki-dc.govt.nz/roads

Refuse Transfer Stations

There's no kerbside collection in our rural areas, but we do have a recycling and green waste centre in River Road, Ngātea. Recycling is free to drop off. Greenwaste fees apply.

You can also take your rubbish, garden waste, scrap metal and recycling to our refuse transfer stations in Paeroa and Waihi (Waihi RTS is closed until mid-June due to upgrades). We accept Eftpos, debit and credit cards. No cash facility.

Find out more at www.hauraki-dc.govt.nz/rubbish-recycling

Dog registrations due 31 July

On a rural property with more than three dogs?

You'll pay the usual fee for the first three, then there's a discount for the rest. Puppies need to be registered when they are three months old.

Find out more about dog registrations and microchipping requirements at www.hauraki-dc.govt.nz/rules-regulations-licences/dogs-other-animals