# **HDC News**



## Kōrero ā te Koromatua | Mayor's message

Locally and nationally we're seeing rising costs due to supply and demand issues and increasing inflation. That's put real pressure on the budgets we forecasted for this year, in the last Annual Plan. Going forward, we've really had to sharpen our pencil to take into account these unplanned increases.

So our goal, on setting the rates for the 2023/24 rating year, was to keep costs as low as we can without impacting our core services, and importantly, to keep the rates rise under inflation (without going backwards).

We're pleased we've been able to achieve this for our communities. The forecasted average per property increase for non-water rates for 2023/24 is 6.8% and the average increase for water rates will be 8.9%.

The 2023/24 Annual Plan will be adopted by June 2023. Let's continue to work hard together to make our district a vibrant place to live, work and play.

Ngā mihi

Mayor Toby Adams, JP Hauraki District



# Save up to \$700 off your rates bill

Did you know, if you're on a low income and you live in your own home, you may be eligible for a rebate of up to \$700 on your rates bill.

Find out more online at https://www. hauraki-dc.govt.nz/property-rates/ratesrebates-scheme or call us on 0800 734 834

Applications close 30 June 2023



## Do it online!

We've overhauled our website to make it a one stop shop for you to get your council business done.

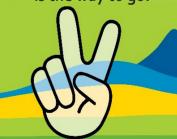
As well as all the usual information, you can now login to create a personalised account that'll give you access to your property rates, dog registrations, building consent applications etc.

Check out the new look website and get started at www.hauraki-dc.govt.nz.

# Lets keep it friendly

The last year has been tough for many, and we're very conscious of that. But due to an increase in threatening or unsafe behaviour towards our staff, we're bringing in a policy to tackle aggressive behaviour. For starters, from June, you'll see signs like this in our service centres and libraries. Let's keep it friendly. Remember, we're here to help. Aggressive behaviour will not be tolerated.

Respectful behaviour is the way to go!



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# Pawsitively Awesome!

That's the feedback from our Pound Pups that have been adopted or rehomed in the last twelve months. It's good news for the pups, but wouldn't it be great if the pooches didn't end up there to begin with? Dog registrations are coming up in June so don't be shy to have a korero with us if you're finding things tough.

We're here to help find solutions.

For all things dog related and a weekly dose of awwwww, follow our new Facebook page www.facebook.com/HaurakiPoundPups or check out https://www.hauraki-dc.govt.nz/rules-regulations-licences/dogs-other-animals



# Changes to kerbside rubbish and recycling collection from 1 September 2023





Last year we adopted our Waste Management and Minimisation Plan | Tiakina a Papa! Mimiti te Para! The goal for the Plan is not only to minimise waste to landfill, but to work towards zero waste together as a district. Our new kerbside rubbish and recycling collection that starts on 1 September is designed to do just that.

## From 1 September 2023, here's what the kerbside collection service will look like:

- A **new 140L landfill bin**, (replacing the 60L pre-paid yellow rubbish bags¹), collected fortnightly on a user pays (pay as you throw) basis
- A new food scraps bin<sup>2</sup>, collected weekly
- Mixed recycling, collected fortnightly, using the current recycling wheelie bin
- Glass recycling, collected fortnightly, using the current crate

The kerbside collections will be funded through the targeted refuse collection rate. The new landfill bin and food scraps bin will be delivered by August 2023 to each household that already receives the service. We'll communicate more about that, along with everything you need to know about the kerbside calendar and what goes into the bins, over the coming months. Check out the Frequently Asked Questions (FAQ's) about the new service on our website <a href="https://www.hauraki-dc.govt.nz/rubbish-recycling/kerbside-collections">https://www.hauraki-dc.govt.nz/rubbish-recycling/kerbside-collections</a>

- <sup>1</sup> Yellow bags will not be collected from 1 September 2023, however, we'll accept yellow bags at the transfer stations up to the end of December 2023. Yellow bags will not be available for purchase from 1 September 2023.
- <sup>2</sup> The new food scraps bins are being funded by Ministry for the Environment | Manatū Mō Te Taiao

The new service will alternate each week between recycling week and rubbish week.





### Did you know?

Every property in the district pays towards the running of the Waihi and Paeroa Refuse Transfer Stations (RTS). You can recycle free of charge at these sites. Only properties that receive a kerbside recycling service pay a targeted rate for kerbside collection.

# What's not happening by 1 September 2023?

Rural collections: We currently don't provide rural collections, but we'll look at extending our kerbside collection for rural communities in year two (2024/25) of the contract as we know there is a lot of interest in this.

#### What else is new?

From 1 September 2023, we'll have a new recycling and green waste collection centre in Ngatea, where you can recycle your glass, paper, plastics 1, 2 and 5, cardboard, tin and aluminium cans and green waste.

We'll also be opening both our Refuse Transfer Stations from 9am – 5pm Tuesday to Sunday from 1 September.